PG&E Wildfire Safety
Friday, June 25 at 10am – 11:30am
Learn about the Community Wildfire Safety Program, emergency preparedness, and ask questions.
Free to Register at: svcn.org
Welcome and Introductions

• Welcome remarks from CADRE and SVCN

• Participant introductions via Chatbox
  • Name/organization
  • One line description of services your agency provides

Meeting Objectives – 4C’s of VOAD

- Communication
- Cooperation
- Coordination
- Collaboration
Housekeeping

• Accessibility Info –
  Captioning services running live – Zoom and OtterAI
  ACCESS Coordinators = Anna and Marsha

• PPT slides and the recording of session will be posted to CADRE website at www.cadresv.org

• Everyone is on mute
  Please enter questions or comments in chat box.
Session Objectives

For participants to learn about:

• PG&E’s Community Wildfire Safety Program – what’s being done to prepare for and mitigate wildfires and power outages here in Santa Clara County

• What resources are available to community members if or when the power goes out

• How your community or faith-based agency can help to amplify important preparedness information with your clients
Agenda for Today

• Welcome Remarks

• PG&E’s Community Wildfire Safety Program

• Resources for People with Access and Functional Needs

• Participant Q & A

• Closing Remarks
Pacific Gas & Electric

Daniel Cedeno, Government Relations Representative
Kevin Conant, Senior Public Safety Specialist
Community Wildfire Safety Program
COLLABORATING AGENCIES’ DISASTER RELIEF EFFORT

June 25, 2021
Safety

**General Safety Tips**

- **Identify two exit routes** from your current work area in the event of a fire or other emergency.

- **“Drop, cover and hold”** in the event of an earthquake.

- **Notify emergency services** if you are in danger. You can also ask for help by putting a message in the chat function of this meeting.

- **Follow COVID-19 safety precautions** including wearing a mask in public, practicing social distancing and washing your hands to prevent the spread.
### Types of Outages

PG&E customers may experience outages for different reasons.

<table>
<thead>
<tr>
<th>Why is Power Shut Off?</th>
<th>Rotating Outages</th>
<th>Emergency Repairs</th>
<th>Planned Maintenance</th>
<th>Active Wildfires</th>
<th>Public Safety Power Shutoff</th>
</tr>
</thead>
</table>
| **How Will We Inform Customers?** | Advanced notification/regular updates  
- Phone calls*  
- Emails  
- Texts  
- Social media  
- News releases  
- Local/Tribal government outreach | Updates after and during outages  
- Phone calls  
- Texts  
- Emails | 10-day advance notification | Updates after or during outages  
- Phone calls  
- Texts  
- Emails | Advanced notification/regular updates  
- Phone calls*  
- Emails  
- Texts  
- Social media  
- News releases  
- Local/Tribal government outreach  
- CBO** outreach |  

*Via interactive voice recordings (IVR)  
**Community-based organization

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Wildfire Risks Across PG&E's Service Area

The California Public Utilities Commission (CPUC) has a map that designates areas that are most at risk for wildfire. This map helps us plan and prioritize wildfire prevention efforts.

### SANTA CLARA COUNTY

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Customers Served</td>
<td>640,832</td>
</tr>
<tr>
<td>Customers in HFTD</td>
<td>12,916</td>
</tr>
<tr>
<td>Total Distribution Line Miles</td>
<td>2,897</td>
</tr>
<tr>
<td>Distribution Line Miles in HFTD</td>
<td>585</td>
</tr>
<tr>
<td>Total Transmission Line Miles</td>
<td>688</td>
</tr>
<tr>
<td>Transmission Line Miles in HFTD</td>
<td>209</td>
</tr>
</tbody>
</table>

The CPUC HFTD map can be accessed at: [c扑.ca.gov/FireThreatMaps](http://c扑.ca.gov/FireThreatMaps)

Source: California Public Utilities Commission

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Community Wildfire Safety Program

**REDUCE WILDFIRE POTENTIAL**
- Asset inspection and repair
- Enhanced vegetation management (EVM)
- System hardening
- Targeted device replacement
- Public Safety Power Shutoffs (PSPS)

**IMPROVE SITUATIONAL AWARENESS**
- Wildfire Safety Operations Center
- Weather stations
- High-definition cameras
- Meteorology
- Satellite detection
- Bolster field-based wildfire expertise for program validation

**REDUCE IMPACTS OF PSPS EVENTS**
- Focus on areas of highest risk
- Continuously improve based on feedback and past experience
- Further expand our ongoing coordination with and support for customers and communities
- Enhanced microgrid capability

*Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.*
What's New in 2021

We are continuing to harden our electric grid to reduce wildfire risks, working nonstop to lessen the impact of Public Safety Power Shutoffs (PSPS) and providing more resources to customers and communities before, during and after PSPS events.

### Reducing Wildfire Risks

- **System hardening on:** 180 Circuit Miles
- **Tracking conditions with:** 300 New Weather Stations
- **Enhanced vegetation management on:** 1,800 High-Risk Circuit Miles
- **Monitoring for wildfires with:** 135 New High-Def Cameras

### Reducing PSPS Impacts

- Limiting the number of customers impacted by installing 275+ additional distribution sectionalizing devices and transmission switches
- Weather modeling improvements and 5 days of forecast data
- Helping to keep the power on with 10 substations prepared for temporary generation and 5 additional microgrids constructed to power key community resources

### Supporting Customers and Communities

- Customer notifications in 16 languages and new Address Alerts to keep informed about any address
- ~5,550 batteries available, covering all interested low-income Medical Baseline customers in high fire-threat areas
- Targeting additional ADA-accessible Community Resource Center sites
- **Meal replacement options** for customers in 46 counties
- Targeting additional partnerships with Community-Based Organizations to support customers with Access and Functional Needs

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
## Santa Clara County Overview

### WILDFIRE SAFETY AND CUSTOMER SUPPORT PROGRAM EFFORTS

<table>
<thead>
<tr>
<th></th>
<th>COMPLETE THROUGH 2020*</th>
<th>2021 PROGRESS</th>
<th>2021 PLAN</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>System Hardening</strong></td>
<td><strong>13 LINE MILES</strong></td>
<td><strong>1 LINE MILE</strong></td>
<td><strong>1 LINE MILE</strong></td>
</tr>
<tr>
<td>Stronger poles, covered power lines and/or targeted undergrounding</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Sectionalizing Devices</strong></td>
<td><strong>65 DEVICES</strong></td>
<td><strong>9 DEVICES</strong></td>
<td><strong>18 DEVICES</strong></td>
</tr>
<tr>
<td>Separating the grid into small sections for operational flexibility</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Enhanced Vegetation Management</strong></td>
<td><strong>6 LINE MILES</strong></td>
<td><strong>2 LINE MILES</strong></td>
<td><strong>0 LINE MILES</strong></td>
</tr>
<tr>
<td>Address vegetation that poses a higher potential for wildfire risk</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Community Resource Centers (CRC)</strong></td>
<td><strong>2 INDOOR</strong></td>
<td><strong>10 OUTDOOR</strong></td>
<td><strong>10 OUTDOOR</strong></td>
</tr>
<tr>
<td>Provide basic power needs and up-to-date information</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Weather Stations</strong></td>
<td><strong>42 STATIONS</strong></td>
<td><strong>4 STATIONS</strong></td>
<td><strong>ONGOING‡</strong></td>
</tr>
<tr>
<td>Enhancing weather forecasting and modeling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>High-Definition Cameras</strong></td>
<td><strong>16 CAMERAS</strong></td>
<td><strong>1 CAMERA</strong></td>
<td><strong>ONGOING‡</strong></td>
</tr>
<tr>
<td>Improving real-time monitoring of high-risk areas and conditions</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Cumulative progress from 2018 through 2020.
†CRC planning for 2021 is conducted in coordination with local agencies/tribes and is ongoing.
‡Identified on a monthly basis.

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. Data as of June 2021.
We are installing more resilient infrastructure and replacing equipment where possible. We’re also installing new sectionalizing devices to reduce the number of customers impacted during an outage.

**2021 TARGET**

- **1 LINE MILE**
- **13 Total Line Miles Hardened to date**

**2021 TARGET**

- **14 DEVICES**
- **65 Total Sectionalizing Devices to date**

Local work plans are subject to change. Locations are approximate.

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Weather Stations and Cameras in Your Community

We’re adding weather stations and supporting the installation of cameras to better monitor severe weather that can impact our system so we can proactively respond to potential threats.

2021 COMPLETE 2 STATIONS

47 Total Weather Stations to date

2021 COMPLETE 0 CAMERAS

16 Total HD Cameras to date

Local work plans are subject to change. Locations are approximate and may overlap.

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Community Resource Centers

During Public Safety Power Shutoff events, we open Community Resources Centers (CRCs) where customers can access resources and up-to-date information.

Customer Resources

- Personal and medical device charging
- Mobile battery chargers
- ADA-accessible restroom
- Wi-Fi
- Bottled water/Snacks
- Cooling/heating*
- Seating*
- Ice*

*Indoor locations only

COVID-19 CONSIDERATIONS

To keep our customers and communities safe, all CRCs reflect appropriate COVID-19 health considerations* and state and county guidelines.

- Facial coverings are required
- Physical distancing and limits on the number of visitors at any time are required
- Temperature checks are administered before entry into indoor facilities
- Surfaces are regularly sanitized

For more information about CRCs and where to find a location in your area leading up to and during a PSPS event, visit pge.com/crc

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Planning for Community Resource Centers in Your Community

### 2021 CRC LOCATIONS*

<table>
<thead>
<tr>
<th>Rank</th>
<th>Location</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Morgan Hill</td>
<td>Morgan Hill Library: 660 W Main Ave, Morgan Hill, CA 95037</td>
</tr>
<tr>
<td>2</td>
<td>Saratoga</td>
<td>Saratoga Library: 13650 Saratoga Ave, Saratoga, CA 95070</td>
</tr>
<tr>
<td></td>
<td><strong>Outdoor Event-Ready</strong></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Cupertino</td>
<td>Valley Church: 10885 N Stelling Rd, Cupertino, CA 95014</td>
</tr>
<tr>
<td>4</td>
<td>Gilroy</td>
<td>Costco Wholesale: 7251 Camino Arroyo, Gilroy, CA 95020</td>
</tr>
<tr>
<td>5</td>
<td>Los Altos</td>
<td>Rosita Park: 401 Rosita Ave, Los Altos, CA 94024</td>
</tr>
<tr>
<td>6</td>
<td>Los Gatos</td>
<td>Faith Lutheran Church: 16548 Ferris Ave, Los Gatos, CA 95032</td>
</tr>
<tr>
<td>7</td>
<td>Milpitas</td>
<td>Crosspoint Church of Silicon Valley: 658 Gibraltar Ct, Milpitas, CA 95035</td>
</tr>
<tr>
<td>8</td>
<td>Morgan Hill</td>
<td>Morgan Hill Community and Cultural Center: 17060 Monterey Rd, Morgan Hill, CA 95037</td>
</tr>
<tr>
<td>9</td>
<td>Mountain View</td>
<td>Costco Wholesale: 1000 N Rengstorff Ave, Mountain View, CA 94043</td>
</tr>
<tr>
<td>10</td>
<td>San Jose</td>
<td>Alum Rock Christian Church: 2962 Story Rd, San Jose, CA 95127</td>
</tr>
<tr>
<td>11</td>
<td>San Jose</td>
<td>WestGate Church</td>
</tr>
<tr>
<td>12</td>
<td>Saratoga</td>
<td>The Home of Christ Church in Saratoga: 20548 Lomita Ave, Saratoga, CA 95070</td>
</tr>
<tr>
<td></td>
<td><strong>Indoor In Progress</strong></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Gilroy</td>
<td>Gilroy Library: 350 W 6th St, Gilroy, CA 95020</td>
</tr>
<tr>
<td>14</td>
<td>San Jose</td>
<td>Almaden City Library and Community Center: 6445 Camden Ave, San Jose, CA 95120</td>
</tr>
<tr>
<td>15</td>
<td>San Jose</td>
<td>Mayfair Community Center: 2039 Kammerer Ave, San Jose, CA 95116</td>
</tr>
<tr>
<td></td>
<td><strong>2021 Proposed Additional Outdoor</strong></td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Santa Cruz Mountains</td>
<td>Redwood Estates Pavilion: 21450 Madrone Dr, Los Gatos, CA 95033</td>
</tr>
</tbody>
</table>

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*Note: PSPS impact areas are approximate and may overlap*

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**CRC LEGEND:**
- **Indoor Event-Ready**
- **Outdoor Event-Ready**
- 2021 Proposed Additional Outdoor

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What is a Public Safety Power Shutoff?

Safety is our most important responsibility. That is why we may need to turn off power as a last resort to prevent wildfires during severe weather conditions.

High winds and dangerous conditions can cause branches and debris to contact energized power lines. This could damage our equipment and cause a wildfire.

To prevent such fires, we may need to turn off power. This is called a Public Safety Power Shutoff (PSPS).

Once severe weather has passed, we will inspect the system and repair any damage.

Once inspections and any repairs are complete, power is restored.

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What Conditions Could Lead to a PSPS Event?

We carefully review a combination of factors when deciding if power must be turned off for safety. These factors include:

- **Low humidity levels** generally 30% and below
- **Forecasted high winds** above 20 mph and gusts above 30-40 mph
- **A Red Flag Warning** issued by the National Weather Service
- **Condition of dry material** on the ground and vegetation near lines
- **On-the-ground, real-time observations**

This year, our decision-making process is evolving to also account for the presence of trees tall enough to strike power lines when determining if a PSPS event is necessary.

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Communication & Coordination
How Will Customers be Notified?

When severe weather is forecast, we provide advance notice prior to turning off power and updates until power is restored.

**Timing of Notifications** (when possible)

- **2 days** before power is turned off (WATCH)
- **1 day** before power is turned off (WATCH)
- **Just before** power is turned off (WARNING)
- **During** the PSPS event
- **Once** power is restored

**Notifications sent via automated calls, texts and emails.**

We will also use pge.com, social media and will inform local news and radio.

@pacificgasandelectric
@PGE4Me
@pacificgasandelectric

**New for 2021 | Address Alerts**

Receive PSPS notifications, available in multiple languages, for any location, such as:
- The home of a friend or loved one
- Your child’s school or day care
- Your work or business

Enroll at: pge.com/addressalerts

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Public Safety Partner Information-Sharing

We share notifications and outreach with public safety partners* before, during and after a PSPS event.

We notify cities, counties, tribes and other partners once our meteorology team begins monitoring a potentially severe weather event and again when we activate our Emergency Operations Center (EOC).

*First/emergency responders at the local, state, tribal and federal level, water, wastewater and communication service providers, affected community choice aggregators, publicly-owned utilities/electrical cooperatives, the CPUC and the Cal OES and CALFIRE

IN-EVENT COMMUNICATIONS

- Texts, emails and phone calls throughout the event
- Situation reports, outage maps, customer lists via the PSPS Portal
- State Executive Briefing with state agencies
- Systemwide Cooperators Calls
- Cooperators Communications with counties and tribes
- Agency Representative assigned to each county/tribe in scope; embedded support is also offered
- Third-party representative may request to observe PG&E’s virtual EOC
- Notifying Public Safety Answering Points (PSAP)
- Critical Infrastructure Lead single point of contact in the EOC

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
**PSPS Event Notifications For Agencies and Customers**

We provide advance notice prior to turning off power and updates until power is restored via automated calls, texts and emails.

<table>
<thead>
<tr>
<th>Severe weather forecasted</th>
<th>PSPS Event</th>
<th>CPUC Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>72 hours ADVANCED</td>
<td>48-24 hours WATCH</td>
<td>12-0 hours WARNING</td>
</tr>
<tr>
<td>Weather Passed</td>
<td>Power Restored</td>
<td></td>
</tr>
</tbody>
</table>

**Agency/Critical Customer/CBO Resource Partner Notifications**
- **Includes Address Alerts**

**Customer Notifications**
- Includes Address Alerts

**Media Outreach**
- News releases, public briefings, social media

*Includes CBO Resource partners

Medical Baseline Program and Self-identified Vulnerable Status participants also receive the following:
- **Hourly Texts and Calls** until contact is made
- **Doorbell Rings** if no positive contact is made
- **Door Hanger Left** if no contact made

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Customer Preparedness & Resources
Customer Preparedness and Resources

We are increasing resources to help customers and communities before, during and after PSPS events:

- **Partnerships with 250+ Community-Based Organizations (CBOs)** to provide emergency preparedness information and PSPS event assistance
- **Sponsored food replacement** through partner food banks and Meals on Wheels organizations
- **California Foundation for Independent Living Centers (CFILC)** providing emergency planning, portable backup power, accessible transportation, hotel stays and food stipends
- **Providing portable backup batteries** for low-income Medical Baseline customers in high fire-threat areas
- **Generator rebate programs** offered to customers who depend on well water pumps and live in high-fire threat areas
- **Providing better information** about when power will be turned off and back on in 16 languages

**Santa Clara County Community-Based Organizations**

<table>
<thead>
<tr>
<th>CFILC</th>
<th>In-Language Media</th>
</tr>
</thead>
<tbody>
<tr>
<td>Silicon Valley Independent Living Center</td>
<td>ABS-CN B</td>
</tr>
<tr>
<td>Second Harvest Food Bank of Silicon Valley</td>
<td>Alianza News</td>
</tr>
<tr>
<td>Other</td>
<td>KBT V-Crossings TV</td>
</tr>
<tr>
<td>California Council of the Blind</td>
<td>KDTV Univision</td>
</tr>
<tr>
<td></td>
<td>KI QI Radio</td>
</tr>
<tr>
<td></td>
<td>KRON 4.2-Skylink TV</td>
</tr>
<tr>
<td></td>
<td>KSFN-News for Chinese Radio</td>
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<td>KSI J-Korean American Radio</td>
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<td>KTSF-TV</td>
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<td>KTVO-Sing Tao Radio</td>
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<td>KZSF Radio</td>
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<td></td>
<td>PAMA One Radio</td>
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<tr>
<td></td>
<td>Radio Lazer Sacramento</td>
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<td></td>
<td>Radio Lazer SJ</td>
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<td></td>
<td>Russian American Media</td>
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<tr>
<td></td>
<td>Saigon Radio</td>
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<tr>
<td></td>
<td>Sound of Hope Network</td>
</tr>
</tbody>
</table>

**Potential Partnership:**
- 211 (Other)

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. Data as of June 2021.
Medical Baseline Program

Our Medical Baseline Program is an assistance program for customers who need energy for certain medical conditions.

Assistance offered:
- Extra notifications in advance of a PSPS event, including in-person doorbell rings by a PG&E representative if positive contact has not been made
- Additional monthly allotment of energy at a lower rate

Examples of Qualifying Medical Conditions and Qualifications:
- Asthma/Sleep Apnea
- Respirators
- Multiple Sclerosis
- Special Heating/Cooling Needs
- IPPB/CPAP Machines
- Hemodialysis Machine

Applying for Medical Baseline

Submit the “Medical Baseline Allowance” application form. Forms can be found by visiting pge.com/medicalbaseline

OR

Mail the completed and signed application form to:

PG&E
Attention: Medical Baseline
P.O. Box 8329
Stockton, CA 95208

Due to COVID-19, we have temporarily changed the application requirements. Currently, you can enroll without a medical practitioner’s signature. You will be required to re-certify with a medical practitioner to stay on the program after one year.

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Food Resource Partnerships

**FOOD REPLACEMENT**

We are collaborating with local food banks to provide food replacement packages during a PSPS event.
- Partnerships currently with 22 food banks throughout our service area
- Replacement packages available up until three days after power is restored

**MEALS ON WHEELS**

Meals on Wheels provides home-bound seniors with nutritious meals delivered to their homes.
- Partnerships currently with 19 Meals on Wheels programs throughout our service area
- Service provided to seniors who are impacted by a PSPS event with one or two additional meals per day for the duration of a PSPS event

Note: Some food banks have income restrictions in place for PSPS-related food replacements.

For more information, visit: [pge.com/disabilityandaging](http://www.pge.com/disabilityandaging)

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Disability Disaster Access and Resources Program

We are collaborating with the Disability Disaster Access and Resources (DDAR) Program to provide qualifying customers with targeted outreach, personalized emergency planning support, energy needs assessments and in-event Public Safety Power Shutoff support. In-event support can include the following support based on customer needs:

- **Response to Escalations**
  received through PG&E’s call center

- **Hotel Accommodations**

- **Accessible Transportation**
  to hotels and Community Resource Centers

- **Food Vouchers**

- **Portable Backup Batteries**

During 2020 PSPS events, the following resources were provided:

- ~1,700 customer assessments
- ~1,000 batteries
- ~560 hotel accommodations
- ~900 food vouchers
- ~30 accessible transit rides

Data is subject to change and is based on best available information at this time.

Learn more about DDAR by visiting disabilitydisasteraccess.org

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
We are also conducting Public Safety Power Shutoff emergency preparedness outreach and energy needs assessments to support low-income Medical Baseline customers in high fire-threat areas with critical medical equipment and delivering fully subsidized portable battery solutions to eligible customers.

To date, this program has included the following:

- Establishing relationships with seven external battery delivery partners
- Completing energy assessments for over 8,800 customers
- Providing outreach to ~22,000 customers
- Providing over 5,550 batteries to customers

For more information, visit: [pgebatteryprogram.com](http://pgebatteryprogram.com)

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Generator Rebate Program

Launched in late 2020, this program provides customers who depend on a well water pump and live in high fire-threat areas with a single rebate for purchasing a qualified portable power generator.

$300 rebate for eligible customers.

$500 rebate for eligible customers who are also participants in the CARE or FERA program.

Rebates are offered through PG&E’s backup power marketplace located at pge.com/backuppower.

Over 100 customers have already taken advantage of the rebate.

Learn more about PG&E’s Generator Rebate Program by visiting pge.com/backuppower

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
PG&E has created a “toolkit” of multi-lingual and large print resources – both online and in hard copy – CBOs can access and distribute to community members about the phase of emergency COVID protections.

**Customer Protections Fact Sheet**
Available in 16 languages + large print

**“Universal” Brochure**
Highlighting bill discount programs, rate plan choices, and energy saving tips

**State of CA Renter’s Assistance Program**
Housing is Key Fact Sheet

**LIHEAP Flyer**
Federal program providing support for past-due balances

In addition:

[pge.com/covid19](pge.com/covid19)

*The foundation of PG&E’s online efforts:*
- Where we direct customers to from email;
- What we are pointing to from online advertising and search marketing;
- Also translated into 16 languages

If you are a CBO partner, and would like any of these multi-lingual resources printed and mailed to you, please contact us!

*Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.*
More Information and Tools to Prepare

For more information about our wildfire safety efforts, visit pge.com/wildfiresafety

For specific information, please consider the following:

Would you like to receive PSPS notifications but are not the PG&E account holder? Sign up to receive PSPS alerts for any address at pge.com/addressalerts

Do you need information in a language other than English? Find assistance at pge.com/mywildfirealerts

Do you want to learn more about the live weather conditions we are tracking in your area? Get up-to-the-minute weather information at pge.com/weather

Are you looking for tools and activities to help children prepare for an emergency? Visit our interactive site at kidsemergencysafety.com

Are you looking for more information on how to stay safe before and during a PSPS event? Learn more about wildfire risks and how to prepare for emergencies at safetyactioncenter.pge.com

Do you need backup power? Check out backup power options, safety tips and financing at pge.com/backuppower

See if you qualify for the Portable Battery Program at pge.com/storage

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Thank You

For more information, please:

• Call us at 1-866-743-6589
• Visit pge.com/wildfiresafety
• Email us at:
  • Daniel.Cedeno@pge.com
  • Kevin.Conant@pge.com
Additional Information
Tree Overstrike Exposure and PSPS Decision-Making

The safety of our customers and communities is our most important responsibility. Consistent with the recommendation of the federal court, we have developed additional criteria for our PSPS program.

To reduce the risk of major wildfires, PG&E may turn off power on distribution lines* where there are large amounts of trees tall enough to fall into electric lines during severe weather.

- Customers who live in areas of the highest wildfire risk may experience more frequent PSPS events compared to last year’s weather conditions.
- We are sharing community-specific information regarding these potential impacts with customers, cities, counties and tribes.

*Does not include transmission lines (which are considered to be ≥ 60 kV)

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Creating Defensible Space

Steps you can take before wildfire season to protect your home or business.

- Clear brush and debris from gutters
- Remove lower tree branches 6 feet from the ground
- Create fuel breaks like driveways, gravel walkways and lawns
- Trim grass to maximum height of 4 inches
- Manage space between vegetation

For more tips to protect your home from a wildfire, visit: ReadyForWildfire.org

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.
Let’s hear from you....

Using the CHATBOX – Tell us

* what preparedness actions has your agency/organization already taken to prepare for power outages/wildfires/PSPS events?

OR

* based on what you just learned – what action(s) will you now take?
Silicon Valley
Independent Living Center

Lisa Samaro, Independent Living Skills Coordinator
SVILC Public Safety
Power Shutoff Services

SVILC
 Silicon Valley Independent Living Center

- SVILC is a disability peer-based, community driven organization that promotes living independently in fully inclusive communities.

- SVILC has been serving the Santa Clara County community for 45 years.

- SCC is home to 2 million residents. SVILC directly serves 1100 individuals with disabilities and provides I&R and Technical Assistance to another 4000 residents and businesses annually.
SVILC is the Disability Disaster Access and Resource Center (DDARC) for Santa Clara County. DDARCs work in partnership with PG&E to assist residents with Access and Functional Needs in the event of a Public Safety Power Shut Off (PSPS). Services include:

- Creating a personal/family emergency plan
- Back up battery loans
- Hotel Vouchers
- Food Vouchers
- Utility Medical Baseline Application Assistance
- Contact us at PSPS@svilc.org for more information.
Services Provided
How To Apply

• You can complete the online application at [https://disabilitydisasteraccess.org/power-safety-shutoff-resources-application/](https://disabilitydisasteraccess.org/power-safety-shutoff-resources-application/)
  
  - or -

• Contact Silicon Valley Independent Living Center’s PSPS staff at (408)-894-9041 ext: 253 or [psps@svilc.org](mailto:psps@svilc.org).
Disability Disaster Access & Resource Program Centers

https://disabilitydisasteraccess.org/

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Q & A

What questions do you have?
Closing Remarks

1) In CHATBOX – enter one ACTION STEP you will do as a result of today’s session
2) Session Evaluation -- Please use the QR code (or the link in the chatbox) to provide your feedback on today’s speakers and program
Next Steps

• PPT slides and materials will be posted to www.cadresv.org

• Recording of today’s session will be loaded to the CADRE YouTube channel and the link will be added with the session materials

• Feedback on today’s session is most welcome
Thank you!

Session Evaluation -- Please use the QR code to provide your feedback on today’s speakers and program 😊