Government and CBO Coordination in Times of an Emergency or Disaster
Welcome

• Welcome and Introductions

• Housekeeping

• Agenda Overview
Workshop Objectives

To help participants gain a better understanding of

– How government responds to disasters

– Where community and faith-based organizations fit in

– How Santa Clara County’s VOAD – CADRE – mobilizes to work with local government to respond to an ongoing disaster and coordinate resources
Disasters and Whole Community

What Happens When an Emergency or Disaster Strikes at the local level
In the beginning...

- 1968 Incident Command System
- 1991 Standardized Emergency Management System
- 2001 National Incident Management System
All Disasters Are Local

Flow of Information

Coordination of Resources

Incident

Field

Local Govt

Op Area

Region

State
Incident Command System

Santa Clara Op Area EOC Staff Organization Chart

- **DATE**
- **OP PERIOD**
  - DEPUTY DIRECTOR
  - **EOC DIRECTOR**
    - PUBLIC INFORMATION
      - LIAISON
        - SAFETY
          - LEGAL
  - EOC COORDINATOR
  - EOC DEPUTY COORDINATOR

- **OPERATIONS SECTION COORDINATOR**
  - DEPUTY OPS SECTION COORDINATOR
  - FIRE BRANCH
  - LAW BRANCH
  - MEDICAL HEALTH BRANCH
  - PUBLIC WORKS BRANCH
  - PUBLIC WELFARE BRANCH
    - CBO/NGO/CADRE UNIT

- **PLANNING/INTELLIGENCE SECTION COORDINATOR**
  - DEPUTY PI SECTION COORDINATOR
  - SITUATION STATUS UNIT
  - DOCUMENTATION UNIT
  - ADVANCE PLANS UNIT
  - RESOURCE STATUS UNIT
  - DEMOBILIZATION UNIT
    - TECHNICAL SPECIALIST/GIS UNIT

- **LOGISTICS SECTION COORDINATOR**
  - DEPUTY LOGS SECTION COORDINATOR
  - COMM/IT BRANCH
  - SUPPLY UNIT
  - FACILITIES UNIT
  - TRANSPORTATION UNIT
  - PERSONNEL UNIT

- **FINANCE/ADMINISTRATION SECTION COORDINATOR**
  - DEPUTY FINANCE SECTION COORDINATOR
  - COST RECOVERY UNIT
  - TIMEKEEPING UNIT
  - CLAIMS UNIT
  - COST ANALYSIS UNIT

Santa Clara County
EOC Form AP-207
Assumptions

Local government

• May need CBO resources to meet community needs arising from emergencies and disasters

• May not have knowledge of the most useful or appropriate CBOs and FBOs to meet needs
Resources

- Emergency Shelter
- Food Distribution
- Access and Functional Needs
- Donations Management
- Financial Assistance
- Client Case Management
- Crisis Support/Mental Health
- Cleanup/Rebuilding
- Housing
- And so much more…
Whole Community Planning

- Some communities have a network of local service providers (CBOs and FBOs) that work together in times of an emergency or disaster
Communication and Coordination

- State and NorCal VOAD
- National VOAD
- State and FEMA VALs
- Local government EOCs
WHAT LOCAL VOADS CAN DO
A CADRE Perspective
HOW CBOs CAN HELP
A Jurisdictional Perspective

Key Elements:
• Activation
• Needs/Capabilities identification
• Ongoing coordination
• Plan of action execution
• Receiving expertise, guidance
• Deactivation; transition of incomplete items
• Participation in after-action efforts
CBOs and Government

Working Together in Times of an Emergency or Disaster
Sharing Local Perspectives

- Kip Harkness, Deputy City Manager, City of San Jose
FACILITATED DIALOGUE WITH CBO AND GOVERNMENT PANELISTS

• Hilary Armstrong, CBO Liaison for County Administrators Office, Santa Clara County
• Sheri Burns, CEO for Silicon Valley Independent Living Center
• MyLinh Pham, CEO for Asian American Center of Santa Clara County
• Bruno Pillet, Vice President of Operations for Second Harvest Silicon Valley
• Darrell Ray, Senior Emergency Management Specialist, Santa Clara County Office of Emergency Management
• Ray Riordan, OEM Director, City of San Jose
Questions for Panelists
Putting It All Together in Santa Clara County for COVID-19
How CBOs Can Help with Local Gov’t Cost Recovery

• Do not self-deploy
• Coordinate with the local jurisdiction
• CBOs can help with local match for State and Federal dollars
• Documentation of staff and volunteer hours, donations, resources
How Local Gov’t Can Help with CBO Cost Recovery

- CBO disaster expenses
- Private sector financial resources
- Government resources
- CBO-Government contracts
Working with CADRE in Disasters

• Notification of partner organizations
• Coordination meetings
  - Govt, NGOs, FBOs, Volunteers
• Special meetings/training
• Recovery meetings
• Best practices / Lessons Learned
CADRE Duty Officer
CADRE Function Teams

• Access and Functional Needs
• Emotional and Spiritual Care
• Food Sourcing and Distribution
• Immigrant Relations
• Housing/Homeless Services
• Disaster Case Management
• Donations Management (including PPE)
• Volunteers
And more...
Welcome
CADRE (Collaborating Agencies' Disaster Relief Effort) is a leading network of organizations that provide community services that are essential in times of disaster.

CADRE coordinates organizational preparedness planning in non-disaster times and activates to respond and provide essential services during and after a disaster.

CADRE works closely with Santa Clara County's emergency management community to build disaster resilience among service organizations through communication, coordination and preparedness training.

CADRE is the official local Voluntary Agencies Active in Disaster (VOAD) for Santa Clara County under Northern California's State VOAD. Read More >

Events & Announcements
NEW COMMUNITY PREPAREDNESS TRAININGS -- to be offered July through November 2020

To reach the CADRE Duty Officer -- please use one of the following methods
CADRE Duty Officer phone: (408) 622-0822
email: cadremeOC@gmail.com FORM or bit.ly/CadreDutyOfficer

CONNECT
SERVE
SUPPORT
CADRE Website and Webinars

COVID-19 Webinars

The following webinar sessions were held in 2020 in response to local Santa Clara County needs and the community impacts of the current global pandemic.

- Coping with the COVID-19 Crisis – April 9, 2020
- Understanding FEMA COVID-19 Public Assistance for Private Nonprofits – April 17, 2020
- Road to Re-Opening for CBOs in Santa Clara County – June 9, 2020
- Road to Re-Opening #2: Deep Dive into CBO Workspace Design – June 23, 2020
- Road to Re-Opening #3: Staff Care – Supporting Your Workforce in a Time of Crisis – July 7, 2020
- Road to Re-Opening #4: Saving on Rent – A Shared Space Strategy – July 21, 2020

Webinar Resources and Recordings

Sessions files are listed in reverse chronological order (starting with the most recent session) and include links to powerpoint slides, video recordings and related handouts, references and resources for each session.

A Road to Re-Opening Session #4 – Saving on Rent: A Shared Space Strategy — July 21, 2020
PPT Slides  Recording  Additional Resources

A Road to Re-Opening Session #3 – Staff Care: Supporting Your Workforce in a Time of Crisis – July 7, 2020
PPT Slides  Recording  Additional Resources
CADRE Website and Webinars

Programs & Events
- CADRE Symposia
- COVID-19 Webinars
- Preparedness Webinars 2020
- CADRE Awards
- Great SHAKEOUT
- Past CADRE Events and Programs

Preparedness Webinars 2020

***SCROLL DOWN to find resource links from completed training sessions.***

CADRE is pleased to offer the following 2020 Community Preparedness Training Series sessions funded by Bay Area UASI (Urban Areas Security Initiative) to strengthen readiness and resilience for nonprofits in the South Bay Hub counties of Santa Clara, Monterey, San Benito and Santa Cruz. These sessions are aimed at supporting and increasing the readiness and resilience of Community-Based Organizations (CBOs) and Faith-Based Organizations (FBOs) so that they may be able to better serve their communities in times of an emergency or disaster. This series will benefit community volunteers, staff and board members of nonprofit service providers and CBOs who want to better prepare for and plan to meet the needs of clients, consumers, volunteers and staff for emergencies or disasters, including the ongoing COVID-19 pandemic.

To register for these sessions, please go to the Bay Area Training and Exercise Program (BATEP) website to create an account. Once your account is approved, you will be able to sign up for available course listings as they are posted from July through November 2020.

- Agency Emergency Planning for Community and Faith Based Organizations – July 23, 2020
- Personal Preparedness for Staff and Volunteers – July 23, 2020
- CBO and Government Coordination in Times of Emergency – August 13, 2020 and August 21, 2020
- Understanding the Incident Command System (ICS) for Nonprofits – August 27, 2020
- Continuity of Operations Planning (COOP) for Your Organization – September 10, 2020
- Disaster Volunteer Management – September 24, 2020
- Donations Management – October 8, 2020
- Agency Emergency Planning for Community and Faith Based Organizations – October 22, 2020
- Personal Preparedness for Staff and Volunteers – October 22, 2020

NOTE: All webinars will be held by Zoom video conference and are FREE to attend.

Additional webinars on these topics are also being offered throughout the greater 12 county Bay Area region by other community preparedness partners through a regional collaborative effort led by San...
CADRE Website and Webinars

Webinar Info and Resources:

Agency Emergency Planning for Community and Faith Based Organizations – July 23, 2020
- Agenda
- PPT slides
- Recording
- Agency Self Assessment Tool
- Hierarchy of Org Preparedness
- Webinar Poll Results
- Emergency Planning Workbook
- Participant Evaluation

Personal Preparedness for Staff and Volunteers – July 23, 2020
- Agenda
- PPT slides
- Recording
- Create Your Plan
- Family Emergency Planning Guide
- Participant Evaluation

CADRE (Collaborating Agencies' Disaster Relief Effort)
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www.cadresv.org
Next Steps and Closing Remarks

Please fill out our Participant Evaluation Survey
Thank you!