Inter-Agency COVID-19 Coordination Meeting #14

Monday August 17, 2020
10:00 to 11:30 am
Welcome and Introductions

• Welcome and Roll Call
  
  *Please type your name and organization in the chat box so everyone can see who’s joined*

• Housekeeping

  *Everyone is on mute. Please enter questions or comments in chat box.*

Meeting Objectives – 4C’s of VOAD

  *Communication*    *Cooperation*
  *Coordination*     *Collaboration*
Agenda Overview

• Situation Updates
• COVID-19 Team Updates
• Open Floor – questions and other info to share
• Looking Ahead
COVID-19 Situation Updates

Santa Clara County CBO Liaison

Cal OES Voluntary Agencies Liaison

FEMA Region IX Voluntary Agencies Liaison
Situation Updates - County Operational Area

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

• **Case Trends:** *as of 8/15/20*
  - Over the past 2 weeks: 3,886 new cases (avg of 278 cases per day)
  - Total number of confirmed cases: 14,207; 209 total deaths
  - After a substantial upward trend for several weeks, COVID-19 hospitalizations in Santa Clara County have leveled off over the past 3 weeks
  - The highest case and positivity rates continue to be in East San José and Gilroy, disproportionately impacting Latinx communities (61% of new cases in past 3 weeks)
  - Accelerating rate of cases among young adult residents (ages 18 to 34 years) – higher case rate than any other age bracket
  - Focus on culturally responsive and multi-lingual outreach

• **Urgency Ordinance:**
  - Additional tools for addressing violations of Health Officer Orders & Eviction Moratorium
  - Allows for civil enforcement: more efficient & flexible, less punitive
  - Non-commercial violations: $25-$500
  - Commercial violations: $250-$5,000
  - Grace period provision
County Operational Area-cont’d
Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

• **Role of Liaison Group**
  - The Liaisons interact and share EOC and COVID-related messaging and information and convey back concerns and updates to EOC leadership.
  - Audience includes: Electeds, constituents, local chambers of commerce, business associations, CBOs, and economic development staff.

• **Business Call Center and FAQ Team** ([sccgov.org/cv19business](sccgov.org/cv19business))
  - Available to answer individual questions from CBOs and businesses regarding Public Health Orders and other COVID-19 related issues.

• **Other Key Sites for Information:**
  - [www.COVID19prepared.org](www.COVID19prepared.org) – Social Distancing protocols & searchable database
  - [sccfreetest.org](sccfreetest.org) – searchable map of testing sites; pop-up and by appt locations
  - [sccstayhome.org](sccstayhome.org) – information re: case investigation & contact tracing; resources for isolation & quarantine questions
County Operational Area-cont’d

Submitted by: Hilary Armstrong, Liaison Group – County COVID-19 Recovery Team

- **Heat Wave/Inclement Weather Information**
  - [https://www.sccgov.org/sites/oes/residents/Pages/hot-weather-information.aspx](https://www.sccgov.org/sites/oes/residents/Pages/hot-weather-information.aspx)
Situation Updates - State
Cal OES Voluntary Agencies Liaison – Nicole Benson

• Cal OES, EDD, and federal partners are jointly working on responding to the Lost Wages Assistance.

• CalHope Crisis Counseling Warm Line continues to receive calls. More information can be found at calhope.dhcs.ca.gov
Situation Updates - Federal

FEMA Region IX Voluntary Agencies Liaison – Charles Craig
Other Situation Updates

City of San Jose
Submitted by: Jeremy Shoffner, City of San Jose, Jeremy.Shoffner@sanjoseca.gov

- Virtual Local Assistance Center (VLAC) Update

- Static Resources Trifold
  - English, Spanish, Vietnamese, Chinese (Traditional)
  - Quantity Needed by Language
  - Point of Contact and Delivery Location
CADRE and SVCN Update
Marsha Hovey, Chair of CADRE Board of Directors

• CADRE “New” links on website
• FREE E-Prep Trainings
• Continuing discussions with County and San Jose on Recovery
• Join the CADRE Network
• Monthly meetings going forward now
• Use CADRE Duty Officer between meetings if you want info posted to website for sharing
Countywide Food and Meals Distribution
Submitted by: Neil Rufino, City of San Jose

- Meal and Grocery Delivery RFP
  - Due 9/1 Noon
- Meal Delivery to Temporary Shelters RFB
  - Due 9/7 Noon
- www.biddingo.com/sanjose

- New City Branch – Community and Economic Recovery
- Transitioning countywide coordination to Social Services Agency by 10/1
- Need support in getting information out regarding School Meals
Food Distribution (2)
Submitted by: B.Pillet – Second Harvest Silicon Valley

• From April to June, the SH network provided food to more than ½ million individuals. July will still be in that range but slightly lower.
• More than 350,000 are living in Santa Clara.
• We have not yet seen the increase we expected due to the end of the supplemental unemployment check.
• Calls to the hotline and web traffic are increasing again.
• CalFresh applications remain high.

• We continue to distribute between 11 and 12 million pounds of food. Almost twice what was distributed in a month before the crisis started.
More Team Updates

- COVID-19 Financial Assistance – Poncho Guevara, Sacred Heart Community Services

- COVID-19 Volunteers – Mollie Tobias, Silicon Valley Strong and City of San Jose

- COVID-19 Donations Management – Jenn Torai, Silicon Valley Council of Nonprofits
COVID-19 Housing
Submitted by: Maia Bookoff, Destination Home

• Added 1,229 temporary housing units/beds

• Placed over 2,500 people into congregate and non-congregate shelter

• COVID-19 shelter hotline has received 5,861 calls since the beginning of April - exploring how to transition the hotline into a centralized referral system for shelter and other resources post-pandemic

• City of San Jose is building 3 emergency interim housing communities for over 300 homeless residents

• Expanded outreach has included meal and water delivery (1,000 + meals delivered weekly), distribution of hygiene kits, and shelter and housing assessments

• Hygiene equipment (handwashing stations and portable toilets) provided at large encampments along with garbage collection
EVICION SURGE – CURRENT CONTEXT

- LF Housing Team received over 1700 calls from April through June
- Estimated 43,490 tenants at risk of eviction (Eviction Time Bomb Report)
  - Could lead to 133% increase in homelessness
- Black and Latinx renters are most at risk
- Currently LF is only organization with a regular presence in UD Court
  - Less than 5% of tenants are currently represented in SCC (pre-surge estimate)
WHAT EVICTIONS MEAN IN A COVID-WORLD

Negative Consequences of Eviction

- Homelessness
- Health and Mental Health Consequences
- Children's Health Outcomes
- Educational Achievement

These consequences will only get worse during a pandemic.
TIMELINES

- Now: Health & Safety Related Evictions Can Be Filed
  - Court will start hearing matters that were continued on 8/1
- 8/14 – Judicial Council Rules are Suspended Which Means Evictions Can Be Filed & Trials Can Continue
- 8/30 – County and City Moratoriums End
  - 6 months – tenants must pay half of their rent by this day in order to prevent evictions from happening
  - 1 year – Tenants must pay all rent owed
VISION OF HOUSING COLLABORATIVE COURT

- **Goal**: Keep tenants housed or bridge them successfully into other affordable housing by providing limited-scope legal representation and other supportive services to prevent evictions
- Designated court calendar to settle cases before eviction trials
  - Legal Services and Pro Bono Attorneys will represent tenants in an attempt to settle cases
  - Supportive Services available such as rental assistance, housing search, case management in order to stabilize tenancies or improve transition
- Design and track outcomes to ensure Housing Collaborative Court improves tenancies and prevents homelessness
FIRMS & CORPORATE PARTNERS

Companies
- Adobe
- Amazon
- Apple
- Cisco
- DocuSign
- eBay
- Intel
- Palo Alto Networks
- PayPal
- Seagate

Law Firms
- Cooley
- Goodwin Procter
- Kilpatrick Townsend & Stockton
- Morgan Lewis & Bockius
- Wilson Sonsini Goodrich & Rosati
WE NEED YOUR SUPPORT AND PARTNERSHIP

- Collaborative Presentation to the Court
- HPS Partnership and Linkage
  - On-site Resources for Clients (rental assistance, housing search, case management)
- Financial Support to Fund Establishment of HCC
Questions? Feedback? Next Steps?
Catholic Charities of Santa Clara County in collaboration with the City of San Jose is excited to announce our **NEW** rental assistance program for **RESIDENTS** of San Jose who are impacted by loss of income due to COVID-19.

Applications will be accepted starting August 10, 2020 through a lottery system and eligible individuals can apply via the following phone numbers:

For mono-lingual Vietnamese: (408) 757-8044 and/or (408) 757-6661.
For mono-lingual Spanish: (408) 757-7703 and/or (408) 757-7591.
All other languages and general inquiries: (408) 758-0011.

*Note: To ensure phones are answered in a timely manner, we will not be checking voicemails regularly and request that you call back if you are not able to speak with a representative on your first attempt.*

**Hours of Operation:**
Monday-Friday 8:00AM-5:30PM

**Qualifications and Eligibility:**
Trilingual flyer is attached for more information (Vietnamese, Spanish, and English)
Community Services & Case Management
Submitted by: Lindsey Guerrero & Araceli Gonzales, Catholic Charities of Santa Clara County

• **Current Services**— Food Distribution and Delivery, Crisis Counseling and wellness checks, **NEW** Rental Assistance Program, immigration assistance, employment taskforce, & community services/case management coalition

• **Needs**— Additional funding for disaster coordination, food distribution, unmet needs, emergency financial & rental assistance, case management

• **Increase Needs**— Food, financial and rental assistance
Access and Functional Needs

Sheri Burns, Silicon Valley Independent Living Center (SVILC)
Sherib@svilc.org  Info@svilc.org  408-894-9041

- SARC is and SVILC are still providing free disposable face masks, face shields & hand sanitizer to residents with disabilities and caregivers
  - Call SARC at 408-374-9960 or email Info@sarc.org
  - Call SVILC at 408-894-9041 or email Info@svilc.org

  No M.D. certification required!

- Disability Disaster Access & Resources – A program of the California Foundation for Independent Living Centers
  https://disabilitydisasteraccess.org/
  Providing emergency service resources for individuals with disabilities and Independent Living Centers in California during times of disaster or public safety power shutoffs (PSPS).
Emotional and Spiritual Care
Submitted by: Dr Janet Childs, Center for Living with Dying, Bill Wilson Center

- New resources and changing resources in pandemic times
- Addressing pandemic exhaustion/fatigue
- Changing face of reactions and action steps
- Need to keep connected
Immigrant Relations
Submitted by: Franci Collins, Immigrantinfo.org

• Immigrantinfo.org/COVID19 Resource Sections: Guidelines & Info, Basic Needs, CBO’s, Children, Education & Employment, Mental Health, Small Business / Employers

• Voter Registration info in Announcements, including Safe at Home registration option for CA victims of Domestic Violence and stalking, with confidential contact info for voting, receipt of registered mail, etc.

• Covered CA Insurance Special Enrollment Period ends 8/31/20 - Concern about the large majority of cases are low income Latinos and Asians and why; any due dates or deadlines, etc
Open Floor

Any other reports?
THANK YOU

REGISTER NOW for NEXT MEETING:
Monday September 14th

SurveyMonkey created to gather more detailed input.
Please take 4 minutes to respond and help us improve...

To reach the CADRE Duty Officer -- please use one of the following methods

CADRE Duty Officer phone: (408) 622-0822

CADRE Duty Officer
email: cadreEOC@gmail.com FORM or bit.ly/CadreDutyOfficer