Inter-Agency Coordination Meeting #13 – COVID 19
MEETING NOTES
June 29, 2020 from 10:00 to 11:00 am

1) Welcome and Introductions – Marsha Hovey

2) Overall CADRE – SVCN update and proposed changes to CADRE InterAgency Coordination going forward for COVID-19 – Marsha Hovey
   a. Bi-weekly meetings will cease after today for the time being. Information will still be distributed via e-mail, newsletter, and CADRE/SVCN websites. If you have information to share, send it to cadreEOC@gmail.com
   b. Trainings coming up
      i. CADRE received a grant from Bay Area UASI (Urban Area Security Initiative) to conduct some preparedness webinars through November. All have a nonprofit focus. Topics include Agency Emergency Planning, Continuity of Operations, Personal Preparedness, Understanding the Incident Command System, Volunteer Coordination and Donations Management.
      ii. How to support the LGBTQ+ community: https://svcn.regfox.com/supporting-the-lgbtq-community
      iii. Staff Care - Supporting your workforce in a time of crisis on July 7 1:00-2:30 pm: https://svcn.regfox.com/road-to-re-opening-staff-care-supporting-your-workforce-in-time-of-crisis
      iv. Census workshop on July 10, 9:00-10:00 am - https://svcn.regfox.com/census-workshop-2020-1
      v. Census workshop on July 16, 6:30-7:30 pm: https://svcn.regfox.com/census-workshop-2020-2
   SVCN Funding Your Impact Summit kicks off August 6. Call for speakers available at https://www.svcn.org/funding-your-impact-summit
   c. FDA has identified a list of hand sanitizers that SHOULD NOT be used because they contain methanol.
   d. Listos California, the statewide disaster preparedness campaign anchored in the Governor’s Office of Emergency Services (Cal OES), in partnership with leading national Latino organizations, the National Hispanic Foundation for the Arts (NHFA), and the League of United Latin American Citizens (LULAC), released the latest installment of InformaGente.
      Watch the latest episode here (in English) →
      Watch the latest episode here (en Español) →
      Features actor Arap Bethke who joins California’s Secretary of the Business, Consumer Services and Housing Agency Lourdes Castro Ramirez for an encouraging discussion covering resources and guidance for persons concerned about making monthly rent or mortgage payments on time.

Donations Management - Jenn Torai, SVCN
   a. SVCN is no longer managing the inventory and distribution side of donations. Jenn is still receiving inquiries from people who want to donate items. These are being routed to the VMC Foundation. Jenn
will send email to everyone who has submitted requests and fill them through the VMC Foundation Team. Any nonprofits who have new requests for supplies should fill out a 213RR form and submit it to the City where your organization resides. If they City cannot fill the need, they will escalate it to the County. Form and City Contacts are on the SVCN website. If there are any issues with this process, please contact Jenn and let her know. jennt@svcn.org

3) Situation Updates and COVID-19 Team Reports
   a. County Operational Area – Jennifer Kutch, Santa Clara County CBO Liaison
cboliaison@eoc.sccgov.org  *Community Partner outreach emails distribution list

<table>
<thead>
<tr>
<th>Overall Case Count:</th>
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<tr>
<td>As of 6/11/2020</td>
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<tr>
<td>Total cases: 3,063</td>
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<tr>
<td>Total deaths: 148</td>
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<tr>
<td>Currently hospitalized COVID-19 Patients: 59</td>
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<td>Average days turnaround time for testing: 1.61</td>
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<tr>
<td>Test positivity rate: 3.20</td>
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<tr>
<td>As of 6/28/2020</td>
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<tr>
<td>Total cases: 4,162</td>
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<tr>
<td>Total deaths: 155</td>
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<tr>
<td>Currently hospitalized COVID-19 Patients: 82</td>
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<tr>
<td>Average days turnaround time for testing: 1.71</td>
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<tr>
<td>Test positivity rate: 2.72% ↓</td>
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**County Resource Roundup**

**Break the Chain**: A video graphically demonstrating how simple actions by families and individuals can break the chain of transmission, lower the number of people to which one COVID-19 positive individual can spread the virus, and save lives. Watch the video on Facebook or Twitter.

**Business Portal**: A streamlined clearinghouse for businesses to find resources related to requirements for operation, workforce, safety guidance for workers, and preparing a Social Distancing Protocol. This information can be found at www.sccgov.org/cv19business or by calling the new COVID-19 Business Call Center at (408) 961-5500.

**Facebook Live Briefing** (Monday, Wednesday, Friday at 10:00 A.M.) Public Information Officers answered questions from community members and business owners.

**Pop-up Testing Locations**
- Nasal swab testing: free
- No health insurance or doctor’s note required.
- No appointment is needed; anyone can simply stop by to get tested.
- Pop-up locations can be found online here.
- All locations: http://www.sccfreetest.org or by calling 2-1-1.

b. State OES report – Derek Thomas, CalOES Voluntary Agencies Liaison
   i. State Operating Center is still operating at level 1
ii. Dept. of Corrections and Rehab @ level 2
   1. Some sentences are being reduced, inmates being released due to COVID-19. Supposed to have a permanent housing plan in place prior to release.
   2. Implementation on 7/1
   3. San Quentin has the highest number of cases

iii. Great Plates program
   1. Serving many in need – over 80,000 people served
   2. Keeping people in business
   3. Other states looking to replicate

iv. Delivering masks to the Dept. of Education and each County Office of Education will be receiving N95 masks, procedural masks, face coverings, thermometer and face shields over the next week.

c. FEMA Region IX report – Charles Craig, FEMA Region IX Voluntary Agencies Liaison
   No report

d. COVID-19 Financial Assistance – Poncho Guevara, Sacred Heart
   No report

e. Countywide Volunteer Coordination– Mollie Tobias, City of San Jose
   v. SV Strong
   1. 3733 willing and able volunteers
   2. 500 have withdrawn because they’re going back to work
   3. Any needs for volunteers, contact Mollie Tobias mollie.tobias@sanjoseca.gov

f. Immigrant Relations – Franci Collins, Immigrantinfo.org
   • Important deadlines
   • 6/30/20 Last day to apply for DRAI $500 grant for undocumented immigrants.
   • Call Catholic Charities at 415-324-1011
   • 6/30/20 Last day for non-profits and small businesses to apply for the revised, more flexible PPP (Paycheck Protection Plan). Contact the Funding Circle for help. (855) 385-5356 https://www.fundingcircle.com/us/paycheck-protection-program-loans/
   • 10/15/20 Submit info to receive the $1200 Fed Economic Impact Payment if you are eligible but did not file taxes in 2018 and will not file in 2019. Online form available only until 10/15/20
   • Immigrantinfo.org/COVID19 will continue to post your resources, programs and events. Please check your listing and contact me with questions, updates or corrections at Administrator@Immigrantinfo.org

f. Countywide Food Coordination – Ed Solis, City of San Jose (no report)
   • Meals Distribution – Michele Lew, The Health Trust
     o MOW providers continue to see increased demand
     o Working with the network of nonprofit food providers, to build a stronger network
   • Food Distribution – Bruno Pillet, Second Harvest
     o For the 2nd month in a row (April & May) the SH network provided food to more than ½
Serving as the local Voluntary Organizations Active in Disaster (VOAD) affiliate for Santa Clara County

million individuals.
  o More than 350,000 are living in Santa Clara
  o June will end up at roughly the same level.
  o We expect to distribute more than 12.4 million pounds of food in June. Twice what was distributed in a month before the crisis started.

h. Access and Functional Needs – Sheri Burns, Silicon Valley Independent Living Center
  - **SARC is providing free disposable face masks, shields & hand sanitizer to people with developmental disabilities. Call SARC at 408-374-9960 or email Info@sarc.org for locations and dates**
  - **SVILC is providing free disposable face masks and gloves to all people with disabilities and their caregivers. Call SVILC at 408-894-9041 or email Info@svilc.org**
  - **SVILC Food Pantry is open at SVILC on Mondays, Wednesdays & Fridays, 11 am to 12 noon. Call for appointment: 408-894-9041 Call ahead in order to get bags for appointment-only pick-up in order to maintain social distancing**
  - **CTAP is now open at SVILC on the 2nd & 4th Wednesdays, 9:30am to 3pm. Next event on 7/8/20. Call for an appointment: 1-800-806-1191 in order to maintain social distancing.**
  - **PG&E Medical Baseline Allowance applications & submittals now online:**
    No M.D. certification required!
  - **ADA #30 (30th anniversary for ADA being signed into law) “For the Next Generation” live streamed event on July 29th, 10am to 2pm. Register at https://www.eventbrite.com/e/ada-for-the-next-generation-tickets-105462733876**

i. Emotional and Spiritual Care – Sue Cronin for Janet Childs, Center for Living with Dying Bill Wilson Center
  - One-year anniversary of the Gilroy Garlic Festival shooting coming up
  - Online webinars will be put together to address the stress related to this for social workers, caregivers, first responders, community workers
  - Balancing Wheel: Resourcing Creativity in Loss and Change – July 1 9am – 4pm
  - Building Resiliency during a Pandemic – July 17th 10am – 12pm Free for caregivers in the area. https://t4etrainingcollaborative.org/title-ive-calendar - click on the e-brochure in the calendar and then the reg link within the brochure.

j. Community Services – Lindsey Guerrero, Catholic Charities of Santa Clara County
  - If you are interested in being a part of their task force, ask Marsha or Anna to get on the list in order to attend the next meeting in July

k. COVID-19 Housing – Maia Bookoff, Destination Home (no report)

l. Legal Services for COVID -19 – Jennifer Kelleher, Law Foundation of Silicon Valley (no report)

m. Emergency Childcare – Wendy Mahaney-Gurahoo, First 5 (no report)
4) Parish Site Study – Bridget Balajadia, Catholic Charities bbalajadia@catholiccharitiesscc.org
Parish Engagement sought to explore the impact of COVID-19 and by extension, the SIP order on ELI and LI residents of Santa Clara County. By conducting this survey we hoped to ready ourselves and our county partners for potential repercussions.

Purpose of Study
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Method
Using our food distribution sites as sampling grounds, we anonymously surveyed 555 residents in person from three different parishes in various parts of the county. The Parishes sampled were Our Lady of Refuge (located in East San Jose), Our Lady of Peace (Santa Clara) and St. Lucy’s (Campbell).
The survey was 25 questions long and examined 8 domains of residents lives. Participants were encouraged to complete the entire questionnaire though they were not required to answer if they felt uncomfortable. The vast majority of surveys were completed.
In an effort to get the most accurate data, our volunteer surveyors were bilingual in Spanish and Vietnamese.

Demographics
- Over 50 zip codes from Santa Clara County were represented in this study
- The highest response rate came from zip codes 95122, 95008, 95117, and 95111
- 50% of participants identified as female
- 46% identified as Latinx
- 39% identified as Asian
- 2% identified as Black/African American
- 25% of participants were between the ages of 45 - 54 years old while 19% were 65 years and older.

Housing
- 21.89% of participants were unable to pay their rent in the month of April.
- 39.57% of participants shared that they did not believe that they would be able to pay the rent for the month of June.
- Without rental assistance, 49.42% of our participants have stated that they have no friends or family that they can live with and as such will be entering homelessness as of January 2021.

Immigration
- 29.47% of participants shared that they are seeking immigration assistance but have not yet been connected to resources.
● A disproportionate amount of immigrants have been impacted by COVID-19 and by extension, the SIP order.
● Given the current administration’s restrictions on social services available to undocumented people, this group of participants does not/will not have access to the traditional safety net that is available to citizens.

School
● 53.78% of participants had children living with them.
● 20.11% of parents shared that they do not feel prepared to home school their children this fall should schools choose to practice distance learning.
● 12.78% of parents reported that they do not have the necessary supplies required for distance learning such as a computer, printer, paper, pencils, internet.
● 22.18% of parents reported that their children's grades have fallen since SIP began.

Physical Impact
● 66.67% of participants did not know where to access a COVID-19 test.
● 33.46% of participants did not know how to apply for Medi-Cal
● 33.89% do not have health insurance.
● East San Jose has the highest concentration of COVID-19 cases
● Anecdotal data from community leaders has led us to believe that Latinx and Black residents are less likely to take a COVID-19 test because of the economic impact that it will have on them and their families (if positive, ordered to stay home → loss of 2 weeks of wages → further inability to pay bills/rent).

Mental Health
● 71.09% of participants expressed symptoms of depression and anxiety.
● 20.42% of participants expressed that they “always” felt down, or worried which is an extremely high indicator of clinical depression.
● 28.32% of participants stated that they have no support system in their lives.
● 23.29% of people have zero contact with other humans every day (including social media, and phone calls, text messages, etc).
● From our data last year in Parish Engagement, the average ACE score in 95122 was a 9/10, in comparison to the national average of 3/10.

Child Care
● Of the participants with children, 18.16% of participants do not have anyone to watch their children if they must return to work.
● 20.4% of participants will be unable to return to work because of a lack of childcare and/or an inability to pay for childcare.
● Fewer people (presumably women) will be re-entering the workforce due to a lack of childcare.
Job Security
● 69.26% of participants were unemployed.
● 12% already knew that their jobs were not coming back after SIP.
● 25% of participants reported that they do not feel safe returning to work though they know they will have to.

Financial Wellbeing
● 61.80% of participants have zero savings.
● 45% of participants did not have enough money to pay all of their bills next month.

Poverty is a health crisis. We must deliver solutions now. More people will die from poverty than from COVID.

5) FEEDBACK SESSION on CADRE InterAgency Coordination Efforts – what went well; what would you like to see us do differently in the future...

CADRE has created a Survey Monkey link where meeting participants can share information about what went well and what needs to be improved.

• What would make future InterAgency Coordination calls better?
• Are there others who should be regularly speaking at CADRE Coordination meetings or people/agencies you want to hear more from?
• Would you like to have future meetings break out into Zoom rooms with people working on similar activities or by teams during these coordination meetings?
• Communication is a problem in every disaster. Where were the communication failures for this event?
• What kept you coming back to these weekly/bi-weekly meetings?
• What issues arose during this event that surprised you? That you didn’t expect would become issues...?
• Anything else you want us to know?

Jim Uhey, NorCal VOAD – Thanks for all your hard work. Used to be a member of CADRE. Great to watch all the great work you are doing. What more can NorCal VOAD do at the State level to support CADRE?

Q - Mary Gloner. How do we capture the lessons learned to bring new people up to speed when this happens again?
A - Marsha Hovey – This is a challenge. The people working an event are so stressed and tired when it’s over, they don’t often capture the lessons learned or document the processes for the next time. CADRE will do our best to make that happen for us and encourage all organizations to do the same so that we can react more quickly next time.

Breakout rooms might help with coordination.

Consider using the captioning option in Zoom. (we didn’t know about that but will investigate!)

6) Closing Remarks and Upcoming Webinars
ANNOUNCEMENTS

- Please fill out the survey – takes only 4 minutes. Help us make CADRE Coordination Calls more effective. [https://www.surveymonkey.com/r/5X8BG3C](https://www.surveymonkey.com/r/5X8BG3C)
- Nick Arnett - FYI, we are looking at a very active fire season and unfortunately we are already seeing resource problems due to Covid-19. Inmate hand crews unavailable, older call-when-needed overhead people not taking assignments.
- Mollie Tobias - If volunteers are being used for the emergency, please log their hours (time in and time out) and share them with the City of San Jose. We can be reimbursed for all volunteer time, so please connect with me: mollie.tobias@sanjoseca.gov  
  Thanks!
- Cole Cameron - As a Community Emergency Response Team (CERT) leader, Remember to continue to prepare for natural hazards. Review, update your “go bags” in their car, at home and at work.
- Sheri Burns - For anyone who relies on electricity for life sustaining equipment and wants to get on our PSPS contact list, call SVILC at 408-894-9041 or email us at PSPS@svilc.org. SVILC has some back up batteries or can put vulnerable folks in motel rooms out of the PSPS area.

QUESTIONS

Q. Will Great Plates be extended?  
A. Yes, in 30-day increments
Q. Of the positive tests, how many had symptoms and how many did not?  
A. Currently not tracked.
Q. Are folks who quality for early release from prison and test positive being released into homelessness?  
A. Those being released are supposed to have a permanent house in place.
Q. Where are the volunteers being placed? ie; what tasks, time commitments are required?  
A. The placement depends on the needs of the orgs (submitted to SVCN) and the time commitments and tasks are also varied by org. Mollie’s team vets the request as it comes in, and deploys volunteers based on the information provided by the org.

The volunteers are being placed at any CBO that requests help. These are food distribution and meal provider sites, community groups that assist with all types of needs (professional guidance such as law questions) as well as Salvation Army, etc.

RESOURCES

- Tzu Chi Milpitas facility will have one-day COVID-19 test as well on this Thurs 7/2, 10-3pm. Location: 175 Dempsey Road, Milpitas, CA  
  Capacity is limited. Please sign up: [https://docs.google.com/forms/d/e/1FAIpQLSfxw8YrD7TP_yx9gLnrbzvTSJncgaY6wzBgi7zPi7mhuPGlmw/viewform](https://docs.google.com/forms/d/e/1FAIpQLSfxw8YrD7TP_yx9gLnrbzvTSJncgaY6wzBgi7zPi7mhuPGlmw/viewform)
- Pop-up test sites: [https://www.sccgov.org/sites/covid19/Pages/Pop-Up-Testing-Sites.aspx](https://www.sccgov.org/sites/covid19/Pages/Pop-Up-Testing-Sites.aspx)
- The County AFN team of providers, government entities and consumers meets on the 4th Thursday of each

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month at 10 AM Call or email Sheri the AFN team meets on the 4th Thursday of each month. Call or email Sheri Burns to join! 408-894-9041 Sherib@svilc.org