Inter-Agency Coordination Meeting #6 – COVID 19
MEETING NOTES
April 20, 2020 from 10am to 10:45am
(*NOTE: Meeting format and time have changed starting this week)

ZOOM ACCESS NOTE: To ensure the integrity of these weekly meetings and protect against unwanted disruptions, meeting participants will be required to authenticate themselves prior to joining. Participants will need a Zoom account to access the meeting. (Don’t have a Zoom account? Sign up for one [here](#).)

If you already have a Zoom account but used a different email address to register for this meeting, please [link that email address to your Zoom account](#).

- Welcome and Introductions – Marsha Hovey, Kyra Kazantzis and Anna Swardenski
  a. ROLL CALL -- Please use chat box to enter your name and the organization you represent
  b. NEW format for weekly meetings starting today

- Situation Update Highlights
  a. County Operational Area – Antoinnae Comeaux, County of Santa Clara Emergency Operations Center, cbolaison@eoc.sccgov.org
     Updated guidance on face coverings -- Health Officer strongly encourages individuals to cover their nose and mouth with a face covering whenever they go out to perform an essential service. Video by Dr. Cody explains (English only) [click here](#) to see County dashboards
     Overall case count 1922, 83 deaths (as of 4/19) 200 hospitalized patients. Testing turnaround is 1.94 days. Positivity rate is 9.99%
     Check website for lots of great information [www.sccgov.org/coronavirus](#)

![Long-Term Care Facilities Dashboard](image)

Serving as the local Voluntary Organizations Active in Disaster (VOAD) affiliate for Santa Clara County
b. State OES report – Derek Thomas, CalOES Voluntary Agencies Liaison
Cal OES purchasing of masks is still being met with difficulty. CA latest order of 1.2 million N95 masks is still 3 weeks out. This brings the total quantity ordered for CA at over 360 million. The issue we are finding is subsequent to our requests for masks the vendors are running out of supplies. To date, 42 million N95 masks have been delivered, 6.8 million procedure masks, and 7.3 million gloves delivered to first responders.

CA Food bank program has processed 7 million meals / Cal Volunteers, Cal Food and Ag, and the food banks collectively are working to figure out how to secure food in the supply chain previously allocated to restaurants and move them to the food banks.

Our Hospital surge program moving forward with 1100 beds ready to accept patients. 23 individual beds of the surge capacity are in use. 3 state alternative care facilities in construction – Fairview Developmental Center - Orange County, Porterville – Tulare County, Sleep Train in Sacramento County.

Project Roomkey – hotel, motel, rooms for vulnerable populations - 9800 rooms available for Project Roomkey that local governments have secured, with 3600 rooms in use.

c. FEMA Region IX report – Charles Craig, FEMA Region IX Voluntary Agencies Liaison
Trying to track if PNP are requesting PPE through local government: have any requests been made to the county or cities by PNP. Have they been fulfilled?
Info on screen is a snapshot of FEMA Voluntary Agency Coordination reports available
• CADRE/SVCN Teams
  a. Overall CADRE -SVCN Update – Marsha Hovey and Kyra Kazantzis
     Marsha is happy to report that there has been a formal partnership agreement signed between
     CADRE and SVCN. We have been working together since the beginning of the event and
     wanted to create a more formal relationship with specific roles and responsibilities. CADRE is
     very excited to be working with this great organization and wonderful staff. We have updated
     the CADRE Duty Officer contact information in order to streamline the process of sorting
     through emails and getting them to the right people. On the CADRE Home Page and Current
     Activations Page, you’ll find a new email link and a bit.ly/cadredutyofficer. They take you to a
     form to fill out instead of directly to email. The form allows us to track all of your information
     and requests in a more coordinated fashion. SVCN and CADRE will be working together to
     handle your requests. We are also building Function Team rosters so that we have a full list of
     all the organizations involved with this event for our After Action Report and our Celebrations
     of your good work. Team leaders should have received a copy of the roster to fill in.
  b. Donations Management – Kyra Kazantzis, SVCN
     We’ve heard that we will be getting another large shipment of hand sanitizer so if you did not
     get any from the last shipment we should be able to supply some later this week. Put your
     requests in on the SVCN site.
  c. Financial Assistance – Poncho Guevara, Sacred Heart Community Services
     We’re getting prepared for a second round of funding. Communicating with immigrant leaders
     that are being excluded from the CARES Act unemployment insurance resources. We are
     meeting and working to develop a strategy to get resources to them. We’ve processed about
     30% of the applications, almost $3 million has gone out and we’re working to get more out.
     The interest list is over 10,000.
  d. COVID-19 Housing – Ray Bramson, Destination Home
     Nothing new to report.
  e. Countywide Volunteer Coordination– Mollie Tobias, City of San Jose
     Happy National Volunteer Week! Reminder to thank volunteers. We have 2823 people who
     have registered with SiliconValleyStrong.org to volunteer. This past weekend, we deployed 362
     volunteers to a variety of places. If you have a specific need, be sure to contact Mollie. There is
     a box on the registration form where people can identify specific skills. For example, we had a
     need for ServSafe certification volunteers and we had seven people qualified. Fill out the SVCN
     Form for volunteer needs.
  f. Countywide Food Coordination – Ed Solis, City of San Jose
     We are working on executing our contracts with our food distributors and vendors. We are also
     working with several food distribution sites to provide traffic calming. We’ve had reports of up
     to 1,500 vehicles at one site causing problems in the neighborhood. Working with San Jose PD
     and DOT to come up with a plan.
- **Food Distribution** – **Bruno Pillet, Second Harvest**  
  Last two weeks served through the box program. 26,017 and 36,863  
  We have reached 9 million pounds of food. We have opened several sites to building  
  capacity with Catholic Charities, AFL-CIO and other partners. 13,000 households were  
  added. Trying not to create traffic jams in neighborhoods and keeping people informed  
  of all the sites where they can get food. Our hotline now has 13 live lines, thanks to the  
  six National Guard members who speak multiple languages. We are getting 800-900  
  calls per day. We are returning calls within 24 hours.  
  Supply of food is still stretched but we seem to have supply to meet demand. There are  
  still sites where more people come than we have food. We are monitoring closely to  
  make sure that the next week there is more food available.

- **Meals Distribution** – **Michele Lew, The Health Trust**  
  **Meals on Wheels**: Sourcewise/County Senior Nutrition Program/The Health Trust --  
  Call (408) 350-3200, option 4.  
  Meals also offered by Hunger at Home, Loaves & Fishes, Martha’s Kitchen Recovery Cafe SJ,  
  Veggielution, and Congregate Senior Nutrition Program sites. [Others?]  
  Delivered almost 100,000 meals this month, so far.  
  **Need: Masks**  
  Demand increasing. Still have capacity to serve. Encourage people to call the number.
g. Community Services – Lindsey Guerrero, Catholic Charities of Santa Clara County
   - Food Distribution and transportation, Crisis counseling and wellness checks, financial assistance, employment taskforce, immigration assistance, community services/case management coalition being formed.
   - Funding for disaster coordination, response, and case management, public benefits navigation, emergency financial and rental assistance, additional PPE for staff

h. Access and Functional Needs – Sheri Burns, Silicon Valley Independent Living Center
   - New PPE (N95 masks and gloves) available from CDSS to all County Public Authorities for IHSS caregivers serving COVID positive seniors and persons with disabilities
   - Cal Fresh beneficiaries can use EBT cards online food shopping at Walmart and Amazon
   - SSI income beneficiaries will not need to file any additional paperwork in order to receive their $1,200 stimulus payment.
   - Lack of adequate PPE for IHSS caregivers working with non-Covid positive seniors and persons with disabilities
   - Need for more PPE for caregivers and at-risk residents

i. Emotional and Spiritual Care – Janet Childs, Centre for Living with Dying, Bill Wilson Center
   - Still going through websites and documents looking for the best resources.
   - Training is posted on CADRE website.
   - Veterans Resources
   - Collaboration with Faith communities, e.g.: San Francisco Interfaith Council, PACT and American Leadership forum
   - End of Life and Grief Resources – some complete and some still in process

j. Emergency Childcare – Wendy Mahaney-Gurahoo, First 5 and Collette 4C’s – Child Care Coordinating Council
   - Collette – There are another 16 child care centers that have opened up increasing the number of pre-school spaces by 206 and school age children by 206. Three new family child care homes have opened which increased space for infant/toddler by 22 and for pre-school by 12. The California Department of Education has sent out a number of management bulletins for early care and education programs. There is a directive for Childcare Resource and Referrals to work with the local Early Education and Planning Councils (County Office of Ed). We will meet and discuss our plans to provide emergency childcare. There is funding for families/children of essential workers. We will be repurposing several of our contracts in order to purchase essential supplies and health and safety training needed for the care providers.
k. Mass Care – Nikki Row, American Red Cross
   Nothing new to report

l. Immigrant Relations – Franci Collins, Immigrant Info.org and Mike Gonzalez, Office of Immigrant Relations
   Franci -
   • New resources added to www.Immigrantinfo.org/covid19, working to identify and
develop resources for Undocumented immigrants, establish channels of communication
   with communities
   • Please send links to virtual activities for the Community Calendar, Photos of relief efforts
   for website
   • More discussion on sustainability of current activities and resources for service providers.
   • Still looking to add to the Immigrant Support team. Contact Franci if you are interested. administrator@immigrantinfo.org
   Mike – We have been producing some newsletters that have been very effective when reaching
out to our demographic – underserved, undocumented communities. Topic last week was Immigrant Workers. Link to the newsletters. Public Charge has been a big focus for us. Many
families are nervous about accessing services during this time because of Public Charge so OIR
has been doing a lot of trainings for providers and considering a Town Hall live Facebook zoom
with the Mexican Consulate this week around Public Charge and we’re looking to incorporate
healthcare providers and human service providers to talk about accessing help and food.
Want CADRE to help get the word out that many services are still open. Will be updating flyers.

• Open Floor for Discussion, Questions, Resource Sharing
  (See below)

• Closing Remarks
  What kind of technical assistance, trainings or workshops would you like to see from SVCN and CADRE?

Next scheduled meeting date – Monday April 27th from 10 to 10:45am
General Information
- Email jennt@svcn.org if you need to update your volunteer needs form
- County dashboard: https://www.sccgov.org/sites/covid19/Pages/dashboard.aspx
- County CBO liaison email: cboliaison@eoc.sccgov.org
- CADRE new email link to FORM or bit.ly/cadredutyofficer
- Veterans: We have 65,000 of them in our midst, so keep an eye out for them and their needs, across the board help needed, housing, etc.,
- If any volunteers or employees need help keeping their bicycles working or want to buy a used bike rather than take public transport please tell them Community Cycles of CA is open to help them as a priority. We have discounted prices for them.
- Emergency Assistance Network agencies can provide provides a variety of services to prevent homelessness and act as a safety net for residents facing eviction, utility disconnection, and hunger.
- Sacred Heart financial assistance interest list
- If your organization is providing meals, please email me at mlew@healthtrust.org so we ensure we add you to the "meal distribution" roster.
- FEMA Volunteer Agency Coordination
- Project WeHOPE has added additional Mobile Hygiene trailers to work with the SCC EOC. Please text me site request 650.207.1998 Pastor Bains
- Tzu Chi is working to help PPEs: https://forms.gle/e8VPapKmfX8yKGNj7
- State public health COVID updates
- CalOES Technical assistance for private nonprofits
- Immigrantinfo.org Send photos to Franci: administrator@immigrantinfo.org

Unanswered Questions
Q. Do people who are turned away receive info about where to go for food before the next week?
A.

Q. Does anyone know of what assistance is being provided to homeless students (like those at De Anza) who normally rely on the school and libraries for restrooms, washing up, and internet to complete school work? Good Samaritan UMC (Cupertino, CA) has concerns about some individuals within this population not being able to proceed with school-work etc. due to lack of internet.
A.

Questions with Answers
Q. Are face shields OK instead of a cloth mask/face covering.
A. Link to the guidance on face coverings From cboliaison - I would say face shields are not necessarily a substitute for a cloth face covering

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Q. Do the dashboard case counts include nursing homes?
A. Yes, they should

Q. Can you provide your contact info for more info regarding child care?
A. 4Cs info@4c.org; (408) 487-0749; application for essential workers to apply for childcare on agency website: www.4c.org
Care.com -- contact Nancy Bushkin, Head of Communication -- email -- nbushkin@care.com -- their organization is available to assist with the need for childcare for essential workers -- they have waived their membership fee. They are already engaged with the City of Palo Alto to provide support.
We might be able to take some more preschool children of essential workers at Good Samaritan Preschool in Cupertino, CA.