Inter-Agency Coordination Meeting #5 – COVID 19

MEETING NOTES
April 13, 2020 from 10am to 11:30am

Meeting Objectives: VOAD’s 4C’s -- Communication, Coordination, Collaboration, Cooperation

1) Welcome and Introductions – Marsha Hovey, Kyra Kazantzis and Anna Swardenski

2) Situation Update
   a. County Operational Area – Rick Filippuzzi, Santa Clara County Public Health Department, EOC Planning Section
      Reviewed Public Health dashboards 1621 current cases. Added deaths by ethnicity, also added cases by City and cases by Long Term Care. Testing turnaround is 2.15 days, 10% positive.
   b. State OES report – Derek Thomas, CalOES Voluntary Agencies Liaison— not available for this meeting
   c. FEMA Region IX report – Charles Craig, FEMA Region IX Voluntary Agencies Liaison
      FEMA preparing to release a new policy on feeding and eligible activities. Donation offer in the San Jose area for Medical Transportation.

3) CADRE/SVCN Teams Reports
   a. Overall CADRE -SVCN Updates – Marsha Hovey and Kyra Kazantzis
      Marsha – Still convening meetings and making sure everyone is included in the function teams. If you are working on COVID-19 support please connect with a function team so that we can make sure everyone is working together and is supported.
      Kyra – Stay tuned for upcoming workshops. FEMA Reimbursement. Watch the newsletter and SVCN website for info. We are trying to create linkages between small and large organizations who are doing work in this environment. We’ve linked some new faith-based groups (Rev Ray from PACT). We know that there are those in the community who are doing really great work and we want to make sure that they are connected in a way that makes sense for them.
   b. Donations Management – Kyra Kazantzis, SVCN and Trish Dorsey, Goodwill of Silicon Valley
      We were successful in getting a large donation of hand sanitizer. The bulk of that donations have already been distributed to nonprofits. If you are a nonprofit with resource needs go to SVCN website. For nonprofit requests for volunteers go to SVCN Website.
   c. COVID-19 Financial Assistance – Poncho Guevara, Sacred Heart Community Services
      Working with a team to address needs of undocumented. Most of resources being offered will not be available to them. Working to prioritize how to meet their basic needs with the next round of funding. Still processing the applications for the first round. 18 organizations that are part of the Homelessness Prevention System specialize in financial assistance - Emergency Assistance Network (EAN), Domestic Violence Collaborative, Bill Wilson Center, Amigos de Guadalupe, Catholic Charities are all helping to process applications.
d. COVID-19 Housing – Ray Bramson, Destination Home
   Numbers as of April 6 – for hotels, emergency shelters, trailers, etc. The goal is to expand by 1,000 beds. San Jose opened Southside Hall that has a 285 shelter bed capacity – by referral only. 334 people have been placed into shelter and temporary housing – ranging from medically fragile to those who have been diagnosed. Sacred Heart is continuing to disburse funds to low income families. For next round of funding will target those who do not qualify for other money and are our most vulnerable.

e. Countywide Volunteer Coordination– Mollie Tobia, City of San Jose
   Silicon Valley Strong 2,667 residents have volunteers. We’ve activated 2,035 of them. If you need volunteers with special skills, upon request. 82 people signed up but then decided not to volunteer.

f. Countywide Food Coordination – Neil Rufino, City of San Jose
   • Food Distribution – Bruno Pillet, Second Harvest
     Grocery Distribution – We have transformed most of our regular distribution to drive-thrus. Some sites are now reaching 1,000 per distribution. Working with Catholic Charities and their large parishes. New sites are St. Lucy, Our Lady of Peace, Holy Trinity. Reopened Gavilan College. Working to open one or two sites in Milpitas. We have 250+ sites in the County. People are suggesting more large sites. We will keep adding if we can. We have had to turn people away at existing sites because we didn’t have enough food. We are trying to increase capacity at all sites. Our hotline was overwhelmed. We’ve solved that and National Guard supplied 6 translators for Asian languages that we were missing. You should see a difference now. Please keep having people call the hotline.
   • Meals Distribution – Michele Lew, The Health Trust
     Still seeing an increase in demand for meals for pickup and home delivery. More than quadruple what we were doing before. Shout out to Hunger at Home, Loaves and Fishes, Veggielution, Recovery Café and others who have pivoted and providing meals. Some lines up to 1 hour long. There is still capacity among local food providers. Sourcewise also has a food hotline. 800-984-3663 or text “GETFOOD” to 408-455-5181. Direct people there if they need meals as well. Shelf stable and frozen meals. San Jose large scale contracts with for-profit providers. SVCN Masks continue to be a need.

g. Community Services – Lindsey Guerrero, Catholic Charities of Santa Clara County
   Working with Second Harvest for food distribution. Flyer on Catholic Charities and CADRE website. Also working with Sacred Heart and Destination Home with financial support. Focusing our efforts on immediate relief needs and then planning for the long-term case management and economic impact. We have resources for Immigrant legal support and economic development.

h. Access and Functional Needs – Sheri Burns, Silicon Valley Independent Living Center
   Statewide COVID-19 hotline working in conjunction 833-544-5374 8:00 a.m. to 5:00 p.m. Pacific time. Institute on Aging Friendship Line 800-971-0016
   Lack of text descriptions on jpgs, pdfs and images on computers. Please take the time to include these descriptions for people who use screen readers. https://cvstats.net Descriptions available for some charts and images. Governor Newsom has nurses checking in daily with Skilled Nursing facilities to support them. No cost/low cost for workers who are testing positive.
i. Emotional and Spiritual Care – Janet Childs, Centre for Living with Dying, Bill Wilson Center
Peer telecounseling – resources on CADRE website. Grief Counseling training is available. Creating a team to support those experiencing grief during COVID-19. Train the Trainer for support is also available. Janet doing a free training on May 11 1:00-3:00 p.m. on Building Resiliency During the Pandemic. We could use people over 65 – and others – to help with telephone outreach. Bay Area Funeral Consumers Association has great resources for people having to plan during COVID-19. Police and Fire Chaplains website has great info.

j. Emergency Childcare – Wendy Mahaney-Gurahoo, First 5 and Corazon Mendoza 4C’s – Child Care Coordinating Council
- Wendy - Working with County/City on providing childcare for first responders and healthcare system through Community Based Organizations. With Governor’s allocation of $100M for spaces and supply chain, we are waiting for the guidance. We’ve been distributing diapers, wipes, family activity kits through school districts and family resource centers. We are working on getting formula. Also want to provide supplies to family childcare homecare providers. Surveying partners to identify who wants to offer childcare again.
- Corazon – We are the State designated Childcare and Referral agency for the County. There are 403 childcare programs that are open including 31 childcare centers and 372 childcare homes. There are 2007 vacancies for children. Family childcare homes are open Monday-Sunday, some are open 23 ½ hours a day. We are providing technical assistance, daily, for those that are open or reopening. We are working with County Office of Ed and the Childcare Resource Referral Network to locate and provide additional supplies. Governor did pass a temporary order for childcare subsidy assistance for essential workers. They can apply at www.4c.org or call 408-487-0749. Childcare providers have had to close because they didn’t have supplies to meet compliance requirements or because they were exposed by a child of an essential worker who has COVID-19.

k. Mass Care and Sheltering – Nikki Rowe, American Red Cross
Mass Care and Sheltering update from Nikki Rowe (American Red Cross): No significant Mass Care/Sheltering update from my end. Red Cross is working on a lot of Mass Care planning around how congregate sheltering would look in a COVID-19 environment should we need to open a shelter in response to a disaster. Our local Disaster Action Team (mostly home fires) continues to be active as an essential service, as does our BioMed capacity.

l. Immigrant Relations/Cultural Sensitivity – Mike Gonzalez, Office of Immigrant Relations
OIR has prepared a comprehensive plan to address the needs of immigrants during COVID-19. Immigrants may be excluded from benefits because they don’t have social security numbers or because they are not permanent residents in the County. OIR part of County’s Division of Equity and Social Justice. Most marginalized are the undocumented and they’re hardest to reach. We have to work collaboratively and collectively during this time. Kati Robles – We have 16 COBs offering direct legal, know your rights and case management services regardless of status. We want to create partnerships with all those working on immigrant support. Mexican Consulate, local community clinics, school partners/meal programs, Sacred Heart, Catholic Charities, and others. Questions are currently focused on worker’s rights, landlord/tenant and wraparound services. Public Charge –
Government is sharing information in a very intimidating fashion stating that certain groups may be denied green cards if they use public benefits. We are training people on how to address Public Charge and continue to receive benefits. Talking with Attorney General in Sacramento about recovery and surrounding issues. 

Franci Collins, Immigrant Info.org -- Would like to set up a meeting to share information. Interested in talking with those working with smaller ethnic groups. [www.immigrantinfo.org/covid19](http://www.immigrantinfo.org/covid19) Send any virtual events that you are holding related to immigrant issues [administrator@immigrantinfo.org](mailto:administrator@immigrantinfo.org)

4) Open Floor for Discussion
   a. Any other community needs being seen or can be anticipated
   b. Other resources available to offer
   c. Areas that need further discussion or exploration – housing issues

5) Next steps and Next meeting date – Monday April 20th from 10 to 11:30am

6) Closing Remarks

General Information
- Rebuilding Together Silicon Valley is hosting a FREE 4-part virtual series “Safety At Home” focused on the 8 safe & healthy housing principles every Thursday in April at 11:30 am. Please email me to rsvp at Alaina@rtsv.org.
- If there is a need for medical transport of patient or staff? Check with South County Pilot’s Association DART
- CBO EOC outreach emails, please email cboliaison@eoc.sccgov.org to be added.
- If anyone is interested in volunteering from home, especially if you are 65+ and concerned about going out in public, Rebuilding Together Silicon Valley is doing wellness check calls to all of our homeowners and have a small group of volunteers doing this. You may email me at Alaina@rtsv.org if you’re interested!
- Lauren Michelle Stevens (she/her) : I have trauma and hospice chaplaincy training and experience, and am available for tele-chaplaincy visits ([laurenmichellestevens@gmail.com](mailto:laurenmichellestevens@gmail.com))
- [CADRE Emotional/Spiritual Care Info](http://www.cadresv.org)
- FIRST 5 has been working with our partners, School Districts, and our Family Resource Centers to distribute many needs for the county (diapers, wipes, family activity boxes, and soon to come formula). We have a system of delivery. We will work to do this with the money the governor has set aside for childcare operators as well.
- Statewide Hotline from Sheri 833-544-2374
- Institute on Aging Friendship line 800-971-0016
- I’m starting to schedule free, two-hour Zoom-based training on resilience and psychological first aid for
Unanswered Questions

Q. Can you speak to the significance of the test positivity rate? The 10% used to be 12%?
A. Not at this time.

Q. Does the county feel yet if there are enough tests needed to test everyone with symptoms?
A. Nothing that we’ve heard.

Q. Are the Covid 19 deaths from Covid-19 exclusively or from complications from Covid-19?
A. FASS is a great nonprofit resource for SBA PPP guidance (http://fassaccountants.com/). FASS’ CEO Jeff Cherniss is on this call and can be reached at jeffc@healthtrust.org.

Q. Where do Homeless people charge their phones?
A. Went before City Council on Tuesday. Council appropriated $17 M state funding to move the projects forward. Actively moving forward. Plan to build 400-500.

Q. We have heard that SHFB may be limiting the amount of food and items like take out containers available to nonprofit food providers?
A. Volunteer and list your skills. We are working on activities that can be done at home.

Questions and Answers

Q. Is there a place to find out the numbers of coronavirus at specific nursing homes?
A. Not at this time.

Q. There are rumors circulating that Governor is going to further restrict activities like gardening. Can anyone clarify?
A. Santa Clara County domestic violence hotlines and shelters are open with access to hotels when necessary.

Q. Are there any developments in the Domestic Violence Shelters?
A. Volunteer and list your skills. We are working on activities that can be done at home.
Q. Is demand still increasing as it has been? Any leveling off?
A. Still seems to be increasing. We are counting the people we’re serving and not counting the people we are turning away. We know that not everyone is being served.

Q. How do people who don’t have car, or don’t drive, pick up food.
A. Call Second Harvest 800-984-3663 or Sourcewise 408-350-3200, Option 4 for home delivery.

Q. The need of food and assistance will be around for 6-9 months at least. The jobs lost will not come back soon. What is the long-term plan?
A. Food bank is developing a plan. Economic crisis will cause the need for food to continue to be there for a long time.

Q. Do you have an update since the past week of the amount of food that you have distributed? Last week you mentioned over 8 million pounds.
A. Second Harvest distributed 7.4M pounds in March. 1.2 million above the same period for last year. We think that we are on our way to reach 9.0M for April.

Q. We have initiated an effort to organize congregants to make face coverings. Where should these be delivered so that they go to those who need them most?
A. VMC Foundation and SVCN are taking masks. VMC Foundation’s website has a pattern. For nonprofit distribution email JennT@svcn.org -- we prefer bulk donations.

Q. What is the best way to request training for staff from Center for Living with Dying?
A. To get training for your staff, contact us at 408.278.2512, my direct line. Janet Childs. Also, come to the Emotional and Spiritual care meeting Tuesdays at 11am and we can connect with volunteer needs.

Q. If employees need emotional care - where can I direct them to get some assistance?
A. Employer have Employment Assistance Program (EAP), have them contact their HR. Otherwise, can seek emotional/coping care through agencies that can initially provide support via phone or text.

Q. Who in Division and Equity is best contact to provide guidance/support on hate incidence education/response. Historically, office partner with DA’s office, but they focus on legal issues. This is a topic for CADRE’s Emotional and spiritual Care team.
A. We work collaboratively with the DA and they have asked that hate crimes be reported to the DA. We are also happy to communicate off line for any potential legal services for immigrants facing discrimination or harassment or fraud. Feel free to contact me at kati.robles@ceo.sccgov.org.