Inter-Agency Coordination Meeting #4 – COVID 19
MEETING AGENDA
April 6, 2020 from 10am to 11:30am

To Register in advance for this meeting:  Click here

If you have questions you would like to submit prior to or during the session, please email them to CadreEOC@gmail.com and we will do our best to get them answered.

Meeting Objectives:  VOAD’s 4C’s -- Communication, Coordination, Collaboration, Cooperation

- Situation Update from government
- CADRE/SVCN Team reports
- Identify unmet needs or resources needed
- Identify resources available for this event that are not yet connected to one another

1) Welcome and Introductions – Marsha Hovey and Anna Swardenski
   a.  Please use chat box to enter your name and the organization you represent

2) Situation Update
   a. County Operational Area – Patty Eaton, EOC Public Information Officer and Rick Filippuzzi, County Public Health

Patty - I’ll refer to the dashboard that is currently on the screen. As you can see, the total cases is 1207 with 59 new cases. Total deceases is 39 with zero new deaths and it’s broken down as you can see by age group demographics. One goal that we have here at the EOC is to provide more data to the public, so we’re working on new data sets to provide via our website that will be coming out later in the next couple of days. I’m going to turn it over to Rick now.

Rick - Both Patty and I are currently in the emergency operations center at the Sheriff’s Office. We have three dashboards that can be accessed that Patty and I will speak to today. So that’s where you can get a lot of your good information. They’re updated daily.

Hospital Dashboard. We have 12 hospitals in Santa Clara County. The County EMS Dept polls them frequently to get situational information on bed capacity, bed utilization, types of beds, other information like staffing. This all informs the dashboard. So, when you’re looking at the screen, the first thing you’ll see is a number 286 that’s as of April 5, that’s the number of Covid-19 patients that are currently hospitalized in the 12 county hospitals. And then it’s further broken down with that chart over to the left. Acute hospital beds. We’re currently using 175 beds for Covid-19 patients. We have ICU beds that are being used, 91. The chart shows our surge capability. Kind of shows you where we are at the current steady state with the Covid patients, but it also shows the available beds. One of the key things about hospitals
to ensure that we have enough surge capacity when we get to those peak numbers, if we get to those larger amounts. Looking at the bottom left-hand side breaks down further the Covid patients which are in red, which are basically the smaller numbers of the bottom of those charts. Approximately 10.2% of the Covid patients are using the acute hospital beds, ICU beds, a larger percentage, almost 30% are in ICU. Our surge capacity is hardly touched with 98.7% available in surge beds. Ventilator use in the county, of our current available ventilators, 33% are in use with another 66.7% available. Going to the right-hand side of the screen. On the bottom there’s a dark red line that’s actually the amount of Covid patients in the county. A very, very small line with very, very little increase. The green area shown on the color screen is basically the difference between Covid patients and the current number of patients that are in the hospitals now. What that’s showing is a significant amount of non-Covid patients that are in the hospitals that we would normally see. And then above that, is our available hospital beds. This is not even the surge beds so we have a considerable amount of available hospital beds up on top of the ones that are being used right now. Go down further we talk a little bit more about the census capacity by numbers. We also show a little bit more about detail on the ventilator use day over day and as these charts grow, you’ll see some changes. We also talk about the surge capacity - this is a very big chart on the bottom - surge capacity are those beds that could be used in case we need to surge additional beds. Our Covid patients or our current beds in use is that bottom line in red. The difference of approximately 1400 day over day are our surge beds. So, we have plenty of surge capacity as shown by that chart.

Testing. We’ve already tested 11,000 patients in the county. We have testing sites that are setup, I believe there’s three, that are setup. We have over 1200 positive results. Our negative results are significantly more almost 9500. We have 211 pending results. Our positive rate is only 11% a little over 11%. Turnaround time from the testing, the time that the swabs are done to the results is 2.36 days. On the bottom you can see a chart that shows the positive results, which are small little red graphs at the bottom, with the blue being the negative results. Over time that kind of varies. What that means is that we have different testing sites in place. The number of results that come in, day of the week that sort of thing. But you can see overall the testing numbers have gone down.

Patty - Public information group is pushing out key messages to the public. As you know the shelter in place has been extended to May 3. That really is the primary directive to the community to continue to shelter in place. Avoid going out for anything really. We have instituted face covering guidance encouraging everyone, if you do go out for a walk in the park or to the supermarket, cover your face with a mask, and I think there is a lot of activity in the community people are doing it yourself masks and giving them away and selling them so there’s tremendous response to that. We want to emphasize that the masks are not a substitute for sheltering in place, it’s just another tool to stay safe. All of us here are working to increase transparency again, as I mentioned before, communicating with more data. Releasing more data to the public.

Rick - I know there may be some questions that may not be covered on these dashboards specifically about resources or logistics. I want to inform the group that today, I believe at 4:00 PM today, there will be a county wide operational conference call. Typically, on this call not only the cities and the county are represented, as well as each section inside the EOC and they can provide additional information if you have any questions specifically about logistics or resources and that sort of thing. They also typically talk about the priorities of the EOC at that time. Again, that’s later today and
CADRE is an active participant on these calls.

Patty. I just wanted to add one more thing. The County EOC is holding a daily briefing on Facebook live at 10:00 AM, and you’re all invited to dial in to that to see what the topic of the day is today. They’ll be talking about homelessness and the efforts to provide services to homeless individuals during this Covid pandemic. Also, I want to encourage everyone to push out to their communities that 211 is available as an information resource on, not just covid-19, but also any social and human services that people may need during this time such as shelter, food, rental assistance, counseling all of the social services are available to our residents.

b. State OES report – Derek Thomas, CalOES Voluntary Agencies Liaison

I always appreciate the opportunity to address the group. We’ll start with some stats as of 1400 hours April 5 we have 1,266,771 confirmed cases and now that is covering 208 countries, which is an additional three from the last count. And unfortunately, 69,177 fatalities. In the United States, according to the CDC, from the same time frame 239,279 confirmed cases with 7,616 total fatalities. They provided the numbers for Santa Clara County and it looks like it’s jumped an additional 150 cases. Our count is effective 1400 hours on April 5, so I’m not sure when that count was taken but as you can see its unfortunately spreading rapidly. The state operations center continues to be activated at the highest level with 182 staff working within the expanded Operations Center in order to provide for appropriate social distancing. Also, the CALOES Multiregional Coordination Center, Health and Human Services, CDPH Medical and Health Coordination Center and EMSA are all operating at the highest level. There are approximately 25 active VOADs right now in California. We continue to work closely with them. One of the big asks of course are volunteers so we’re trying to just share information with our local jurisdictions and our task forces to ensure that we get the people that are available to volunteer and the specialties that they have into place and see if we can get them moved around to appropriate places. Try to do as much as we can to help everyone. I did want to say that in my ability to talk with different people and be involved with different communities I have heard many cases where people have tested positive for the coronavirus and have gone on make what appears to be a full recovery. I’m not sure were tracking that information. I’m not sure that’s one of the metrics that we have but I think it’s probably important for that to be part of the conversation so people realize that there is hope out there and probably in more cases than not people will be able to go on and make a full recovery following all the necessary protocols.

c. FEMA Region IX report – Charles Craig, FEMA Region IX Voluntary Agencies Liaison

I don’t have much to contribute this morning except that we still have our RRCC stood up in Oakland. We have people up at the State Operations Center in Sacramento, and I continue to monitor the calls of the State and local VOADS to see where there may be shortfalls that we can help identify and get resources for.

3) CADRE/SVCN Teams Reports

a. Overall CADRE -SVCN Updates – Marsha Hovey, CADRE Chair and Kyra Kazantzis, SVCN CEO

Marsha – For CADRE, this week, I’d like to get more of a handle on who’s talking to whom. We know that we have all the partner agencies on the phone, I’m curious to know who you are reaching – if it’s clients, if it’s a network of other
nonprofits. Be looking for a survey that will help us identify if we’re missing any groups of people. We want to make sure everyone is included. There are a lot of Public Health related questions in the Chat box. On Thursday, April 9, at 1:00 p.m. Dr. Han will be part of a Zoom meeting hosted by CADRE and sponsored by Public Health. We will give him all these questions, in advance, so he’ll be prepared to answer them for you.

Kyra – Our National Council of Nonprofits is doing a webinar on Tuesday around the CARES Act and specifically the Payroll Protection Plan that was rolled out by the Federal government and banks to help nonprofits cover payroll. It’s very complicated. There were some major hiccups in rolling this benefit out. We are looking to our National Council of Nonprofits to provide some guidance and they have a number of experts watching it day to day. Please subscribe to our newsletter and check our COVID-19 resource page. There are four webinars and you can find the information on our resource page.

b. COVID-19 Housing – Ray Bramson, Destination Home
As of Friday, (April 3), the County Office of Supportive Housing announced that all known unsheltered COVID-19 individuals had been housed. In addition, 174 vulnerable and medically fragile individuals have been housed in temporary shelter or hotels. The County, today, is opening up the fairgrounds and a 60 bed emergency shelter and the City of San Jose is working to have both Parkside and South Halls open, within the week, to offer additional emergency shelters beds. They’ll be based on referral only for vulnerable or sick individuals. On the Prevention side, we’ve been continuing to work on the fundraising efforts to bring in additional resources. You may have seen the Telethon that some of our chief partners hosted to bring in more services and more support for the thousands of people in need. We’ve been doing a deep dive analysis on the CARES Act and we are starting to isolate specific populations that are going to be extra-ordinarily at risk for lack of money for basic needs in the coming months so we’re going to see how we can best target those resources to help target those individuals as more money comes in. As it stands, we have 4400 applications in process and several thousand on the waitlist so we want to make the money stretch as far as possible and help as many as we can.

c. Donations Management – Kyra Kazantzis, SVCN and Trish Dorsey, Goodwill of Silicon Valley
SVCN has a live survey to take requests from nonprofit agencies for supplies. We are coordinating with a number of different partners on that including VMC Foundation, Destination Home, American Leadership Forum, CHP and Behavioral Health Contractor’s Association, and others, who are helping us get donations for personal protective equipment and other necessary and very hard to find things for nonprofits. We have been scraping the various corporate campuses and other places for donations of any masks and we’ve been fairly successful at being able to keep some of the nonprofit folks in masks – those who are distributing food and reaching out to homeless folks. Until this week, we had been unsuccessful in getting hand sanitizer. We now have someone making hand sanitizer in bulk and we’re expecting a huge shipment this week and will be alerting the nonprofits where they’ll be able to pick up the hand sanitizer. If you are a nonprofit agency and you haven’t requested supplies from us, go to the SVCN COVID-19 page and click on the survey. If you are a faith organization or another type of organization and you need supplies, contact us and we can help point you to the Emergency Operations Center contact that should be receiving requests for needed
supplies. Right now, we are prioritizing/sourcing very high risk community-facing nonprofits but we will refer you to the people who can address your supply needs.

d. **COVID-19 Financial Assistance** – Poncho Guevara, Sacred Heart Community Service

We are in the midst of being able to provide assistance to the families who have applied through our web portal that went online a couple weeks ago. We have over 4,500 folks who went through the formal application process. We have an interest list of over 7,700 individuals so far and so we have a team at Sacred Heart, and also at six of our homelessness prevention system partners, that are helping to process these applications and get assistance out the door as quickly as possible. So far, we’re ramping up doing several hundred a day right now in terms of getting hundreds of thousands of dollars out each day. We’re trying to get as much of this funding out as possible. Publicly, there has been about 11 million that has been raised but then there is other work that’s happening to bring in 5, 10, 20 million more to help meet just the folks that are on the interest list and the focus right now is being able to triage those families, in particular, that are not eligible for other CARES Act funding that might come from unemployment or other types of resources. We’re trying to figure out how we’re able to get the money into the hands of people who need it, right away, and be able to make sure that we’re connecting up with other resources that are available as we’re distributing those. Money is going out by check but most is going out through electronic funds transfer so we’re able to get it in people’s hands even quicker.

e. **Countywide Volunteer Coordination**– Mollie Tobias, City of San Jose

*Silicon Valley Strong* is still collecting names of people who are interested in volunteering (countywide). We currently have 2,200 people who have been volunteering at many of the nonprofits. We have activated about 2,000 of those people. Just to give you an idea, this week we’ve sent 88 people to Martha’s Kitchen, 21 to St. Isabel’s Kitchen, 39 to the Portuguese Community Center, 127 to Loaves and Fishes, 91 to Somos Mayfair. Fifty-two nurses were redirected to the California Health Corps to volunteer for the State of California needs, 77 to Sacred Heart, 21 to Asian Americans for Community Involvement, 36 to West Valley Community Services and we are using a couple to pick up face coverings. We’re asking those who can sew to make face coverings to if you need any or need any volunteers, let SVCN know and they’ll coordinate with us. So far, there are a lot of people who still want to help. It’s a great city that we live in.

f. **Countywide Food Coordination** – Neil Rufino, City of San Jose

San Jose is taking the lead role for countywide food distribution. We are working on three types of distribution. 1) to those who are unhoused and placed in the shelters that Ray mentioned. This system is in place and has the capacity to meet these needs. Shout out to Michele Lew, Health Trust, for helping us with deliver to hotels and motels. 2) Support of the County Office of Education and their efforts to continue to provide meals across all 31 school districts for their families in their schools. We’ve been able to increase, through a pilot effort with San Jose Unified, to provide meals to any age group at San Jose Unified school sites and we are setting up a contract to add up to additional 30,000 meals, per day, to priority school sites. 3) Major support to Second Harvest Silicon Valley and their network of services. In addition, we have a weekly meeting with all the other municipalities across the county to help understand their needs and what each individual city or town is doing to support food distribution. Finally, we are moving rapidly to think about the future
of food distribution if our current network of food insecurity becomes too stressed, our goal is to support and provide up to an additional 150,000 meals, per day, across the county. Our concern is the long-term economic impact that is going to roll across the county especially hitting those at most risk. Our partnerships with everyone here and some others will continue to focus on how to bring that up to scale.

- **Food Distribution** – *Bruno Pillet, Second Harvest*
  We are responding more to an economic crisis with a backdrop of health issues that is putting constraints on how we can distribute food. It’s something that will continue at a very high level after the end of the health crisis. That’s what we’re planning for. As far as food is concerned, we are adding more food distribution sites that didn’t exist before (St. John Vianney, Santa Teresa, next week St. Lucy), and having more people coming to food distribution sites. We had 35 of our partner distribution sites closed at the beginning of the health crisis and 15 of them have reopened. We are reopening Gavilan College. We are expanding existing distributions that are weekly and open to everyone – in particular, Gilroy. We have eight distributions running in Gilroy right now which is more than what we used to have and we have another four in Morgan Hill. We think we are meeting the demand but we are continuing to monitor South County. We have increase home deliveries, in partnership with Catholic Charities. We collect the requests and Catholic Charities does the delivery. That’s happening on a daily basis and working fine. We have high traffic on our Volunteer page and so far, getting good offering and being able to meet the demand even though we are opening new sites. We are continuing to look for Temps (Class A Drivers, warehouse, office) and our HR Department is continuing to staff those. We are working all our channels, including Feeding America, the California Food Bank Association and our usual supplies where we buy food to try to continue to get more food. We will surpass 8.5 million pounds of food this month which is by far the highest month we’ve ever had. We expect it to increase in May.

- **Meals Distribution** – *Michele Lew, The Health Trust*
  There are three avenues of meals. Meals on Wheels, “To Go” meals for pickup and other home delivered meals. My report is focused on the Meals on Wheels. Last week, thanks to a great partnership with Sourcewise and the Senior Nutrition Program, we all delivered over 22,000 home delivered meals. For the Health Trust, this represents more than quadruple what we were doing a couple of weeks ago. We are also working this week with Sourcewise and the County Senior Nutrition Program on an updated central phone number and protocol for people who are in need of home delivered meals. I want to give a huge “shout out” to all of the other wonderful home delivered meal providers Martha’s Kitchen, Hunger at Home, Veggielution, Recovery Café, restaurants and others. We recognize that this is an area that could benefit from greater coordination and that’s something we look forward to working on with the City and SVCN.

g. **Community Services** – *Lindsey Guerrero, Catholic Charities of Santa Clara County, Division Director of Emergency Programs Housing Services, Lead for the Community Services/Disaster Case Management on the Board of CADRE.*
  We’re partnering alongside Second Harvest and assisting with food distribution at sites across the county. We’re working with different parishes and setting up distribution sites, as necessary. Araceli Gonzales, Sarah Reyes and Sabry Ramirez are our contacts with the food component working alongside Bruno. Araceli will be able to send out additional information and updated flyers for the new parish sites that are opening. We are assisting Poncho review the funding
applications. We are also working with the County and different nonprofits across the County with mass sheltering. Catholic Charities is not opening up its own shelters but is assisting and assigning staff to organizations who are. We are still, internally, determining what our capacity is to assist. We are also planning to determine what mid to long-term disaster case management will look like for our agency when that need arises in the community. One of our clients, who is blind, asked where some of her resources could be found.

h. Access and Functional Needs – Sheri Burns, Silicon Valley Independent Living Center
We are very appreciative of the Health Trust quadrupling their services to deliver meals to folks who are unable to do grocery shopping. Another option for folks who may not qualify for Meals on Wheels or have the financial means to purchase groceries, but would like them home delivered, is through the Santa Clara County Helping Hands. SVILC continues to provide information referral assistance, an assistive technology and adaptive device lending to folks who need adaptive equipment on a short-term loan. We are also providing caregiver matching services as a backup to In Home Supported Services and private pay home services. We have about 40 individuals who are trained caregivers on our Quick Match website and about 10 of those are available for backup emergency caregiver services. As of last week, we have reopened our food pantry on site at our office, by appointment, Wednesdays and Fridays. That’s in partnership with the Food Bank. We’re also providing weekly peer support coffee klatch on Monday mornings from 9:30-10:30 a.m. That’s open to anyone with a disability or an older adult to connect with other folks and chat about how things are going, ask questions, offer peer support and share resources with each other. Contact info@svilc.org to get on that list for the Zoom meetings on Monday mornings. Institute on Aging has a Friendship line for folks who are isolated during this difficult and stressful time. They can connect with individuals to chat with over the phone 24/7. 800-971-0016.

At the state level, we are looking at cooperatives with a couple insurance companies, Anthem and Centene, to start with, for paying for emergency caregiver services for those who might need it and not qualify for In Home Supportive Services in our County as people become more ill. At the County level we are reminding them that when they are setting up testing sites, that they are accessible to people with disabilities and older adults who do not drive and have no way to access the testing sites by car.

i. Emotional and Spiritual Care – Janet Childs, Centre for Living with Dying, Bill Wilson Center
Marsha Hovey reporting for Janet. The Emotional and Spiritual Care team meets, via Zoom, every Tuesday from 11:00 a.m. to 12:30 p.m. Contact CADRE if you would like to be involved. They are reviewing a large amount of materials on Emotional and Spiritual Care to come up with best practices and recommendations. Some of the information is already on the CADRE Activations page under Emotional/Spiritual Care and also Faith Based Organizations. There are 60 individuals and organizations on the team and a great collaboration is occurring. They are breaking out into different teams to focus on different aspects of care. Spiritual Care plans to break off to have an additional meeting just to focus on the needs of the faith community. At the beginning of the calls, we do a personal check-in just to share experiences. A few of the things shared – which may be universal – were 1) A sense of being pulled in many directions and not knowing which way to turn, 2) Those over 60 are stressed because they can’t help the way they are used to helping, Be gentle with yourself and do what you can. If you need peer support we can point you to resources.
j. Emergency Childcare – Wendy Mahaney-Gurahoo, Deputy Chief of Early Learning, First 5

Our childcare work has been in two big buckets. One, working in partnership with the County, the Healthier Kids Foundation, three community-based organizations, the County Office of Education, the City of San Jose and a multitude of other partners. We are working to set up childcare for essential workers. The first project was with the County for the Health and Human Services Workers for front line medical staff. We worked quickly to secure funding through three partners, Kidango, YWCA and the Boys and Girls Club to be the providers to take on childcare. I can’t say enough that they are the real heroes. Also, First 5 asked us to work with Healthier Kids Foundation to repurpose and realign Healthier Kids Foundation staff to operate a call center that would be the intermediary of placing hospital care families into the three care providers. As of Friday, there had been 121 folks place with the plan now to open it up further to others in the County system for their childcare needs. At the same time, the City of San Jose, in partnership with the Parks and Recreation Department, looked at how to service firefighters and police childcare needs. Works with Parks and Rec to secure sites and get emergency licensing waivers at their Community Center in Willow Glen and Almaden. They opened up service for children 4-12 years old (around 90 slots). First 5 has been asked to help with infant care. In the meantime, we had been working with Quality Counts – A Strong Start for Kids, early learning and childcare home providers, we surveyed 300 of them. We also worked with are partners at 4Cs to also survey their childcare providers to look at placing children in care and family childcare homes. In about a week, we turned that around and placed seven infants and toddlers so far in care. The Governor has released an Executive Order that will allow a loosening of the funding and funding requirements we have to serve families – particularly those in poverty or homeless – although those are still qualifiers but the main thing the Governor did was allow funded care for essential workers. The group that was working together in the first two pilots will get together again this afternoon to redefine and repurpose the group’s work to engage further community-based organizations, family childcare home providers and others who have funding through the State of California. We will get direction through a Management Bulleting tomorrow about that but the Governor just cut right through and created the Executive Order which is great. That moves us into the next level of care. On a side note, I know the City of San Jose is also going to be opening up childcare slots in the next phase to other departments and so they’re working on those communications.

k. Mass Care and Sheltering – Nikki Rowe, American Red Cross

The shelters that are being opened by the County are not Red Cross shelters. They are being opened to those who were unhoused prior to COVID-19 and who are vulnerable populations. That doesn’t really fall within the Red Cross mission. We will provide guidance and some materials and supplies. We are still responding to local disasters, mainly house fires, ensuring that they have someplace to spend the night and give them referrals to get them on the path to recovery. Our blood donation/platelet donation continues. It is an essential service. At the beginning of this we saw a decrease in blood drives and a critical blood shortage. Happily, business has picked back up. There is still a need and we encourage people to make an appointment to give blood at our N. First Street location. We are not taking any walk ins.

l. Immigrant/Cultural Sensitivity Issues – Franci Collins, ImmigrantInfo.org

We’ve been working very hard this week to put a new page onto ImmigrantInfo.org specifically for COVID-19. References are now easier to find so please visit the new site. Broken up into sections “For CBOs”, “Languages”,

Serving as the local Voluntary Organizations Active in Disaster (VOAD) affiliate for Santa Clara County
“Immigrant specific”. Please send any additional resource links to me to post. It is especially hard to find information in languages beyond English, Spanish, Chinese and Vietnamese and if you have references, please send them along. We’ve found that information as common as where to get food is not getting through to everyone. We want to focus on finding channels into these communities. I heard that the Governor wanted to use CERT (Community Emergency Response Teams) to help make phone calls to welfare check people. I’d like to use them to make calls to these underserved communities.

A big need that I can see, going forward, is helping individuals fill out forms and applications. All CBOs may have a role in this because there are no offices to go to and no help for people who are not good with forms and especially those who are not good with English. For example, Unemployment Forms are kind of complicated and only available in English and Spanish. I’m wondering if we can get a group together, through EDD, and train them to help so that they can do it correctly and in the languages needed. This might include getting them laptops and internet. The company I mentioned last week still has refurbished laptops and tablets available for about $100 each. Even if we got laptops for individuals, they will need support learning how to operate them. I’m still worried about the undocumented. Poncho is doing a lot of work with them at Sacred Heart. I’d still ask that someone set up an Undocufund in Santa Clara County because they will not be eligible for most other assistance.

4) Open Floor for Discussion (See Q&A Below)
   a. Any other community needs being seen or can be anticipated?
   b. Other resources available to offer?
   c. Areas that need further discussion or exploration – housing issues

5) Next steps and Next meeting date – Monday April 13th from 10 to 11:30am

6) Closing Remarks
Marsha – We are reviewing all of the documents related to reimbursement to Private Nonprofits. Anna is working on that guidance on what you need to do. Forms to fill out, MOUs needed, stay tuned.

Resources
SVCN COVID-19 resources for nonprofits: https://www.svcn.org/covid-19-nonprofits
SVCN Nonprofit supplies request form: https://forms.gle/NcnMWys26V3akN669
SVCN Newsletter: https://www.svcn.org/newsletter
For nonprofits that need volunteers, fill out this form: https://forms.gle/pD4si7AypS4cyxeF6
CADRE Current Activations Information Page
For those who may not qualify for Meals on Wheels or have the financial means to purchase groceries, but would like them home delivered, Santa Clara County www.scchelpinghands.com
General Information

Jenny Do from Friends of Hue Foundation. Thank you for supporting us with the 60 boxes of foods from Second Harvest this Wednesday to be delivered to more than 100 elders this weekend.

Sewa International is doing Home Made face mask stitching drive, we can support with some

I am excited to share with you all Rebuilding Together Silicon Valley’s new Safety At Home 4 part virtual series set to launch this Thursday, April 9th at 11:30 am. To RSVP please email Alaina@rtsv.org.

- Part 1: Keep It Clean & Dry, April 9th @ 11:30 am
- Part 2: A Healthy Home Is A Pest Free & Well Ventilated Home, April 16th @ 11:30 am
- Part 3: There’s Safety In Contaminate Free, April 23rd @ 11:30 am
- Part 4: What It Means to Be Maintained & Thermally Controlled, April 30 @ 11:30 am

Tzu Chi is currently focusing on helping the Bay Area Hospitals with PPEs. The hospitals that have received include VMC, Kaiser San Jose, Kaiser Oakland, Sutter, Washington Hospital, and others.

SVILC’s info email for general info & to register for our weekly peer support meeting: info@svilc.org

Institute on Aging Friendship Line: 1-800-971-0016

Vista Center for the Blind - SCC I&R contact Sharon Hudson at 650-858-0202 x 111 or John Faustino at 650-858-0202 x 128.

Anyone on this call who’d like a free copy of "Resilience During the Pandemic" for Kindle, email me - nick.arnett@gmail.com See https://www.amazon.com/dp/B086L33HPZ/

Mexican Heritage Plaza has ample space with two parking lots and Prep Kitchen in East San Jose. We are looking to help the efforts of food distribution prep/storage. We would also love to partner to help with gov/social services. Pfox@schoolofartandculture.org to follow up.

Unanswered Questions

Q. Are you tracking the availability of PPEs in hospitals? If so, what is the status?
Q. I wonder if Formula manufacturers have been approached about formula?

Questions and Answers

Q. Is the MVDR activated for the Covid19 response from SCC?
A. County EMS was soliciting interest from MVDR members on 4/11/2020

Immigrant Information https://www.immigrantinfo.org/covid19/

County Food Lookup website: https://gis.sanjoseca.gov/maps/covid19foodpublic/?view=desktop

enter your address and it will show you food distribution sites near your address

Second Harvest www.shfb.org/getfood
Q. Are the slides (Public Health) from Friday or Today?
A. Slides were from April 6 at 8:00 a.m.

Q. You might be getting to this, but do you have projections of cases as well, and how capacity looks with those projections?
A. Will be answered during Public Health webinar on April 9.

Q. How do we get access to the slides?
A. Public Health Dashboard slides are live at https://www.sccgov.org/sites/phd/DiseaseInformation/novel-coronavirus/Pages/dashboard.aspx

Q. What's the FB page for FB live?
A. Daily Facebook live briefings at 10:00 am from the County Public Health Department:

Q – First 5 provider supply needs?
A - Wendy - We've been focusing on the broader community needs and then on childcare. We’ve been surveying and talking with entities around the unmet needs. The information has gone through channels, working with Kyra and Neil. Joelene has been working hard trying to secure funding for formula, diapers, wipes. We’ve made some progress even though it’s a very big ask. Our partners at County Office of Ed, Melinda Waller and Neville have been working on the collective and how we’re going to figure out the needs for childcare and we stand more of them up. (gloves, wipes, hand sanitizer, masks, etc.)

Q. Are 211 services are available for tourists who are stuck due to travel bans?
A. 2-1-1 is an information and referral service. Anyone who calls can get information.

Q. Do we know how many patients are at Santa Clara Conv. Center?
A. Not open yet on April 6

Q. When is SVCN's discussion on CARES?
A. CARES Act Webinar National Council of Nonprofits

Q. Is the housing department turning undocumented individuals away?
A. I was just about to ask this very important question re undocumented immigrant families

Q. How do we obtain that request for hand sanitizer?
A. Send request via this form: https://forms.gle/NcnMWys26V3akN669

Q. Where do people go to volunteer for County? url?
A. [https://siliconvalleystrong.org/volunteer/](https://siliconvalleystrong.org/volunteer/)

Q. Is there an update on opening or expanding a food distribution center in Gilroy?
A. Per Second Harvest, there are 8 sites in Gilroy, which is an increase. Also 4 in Morgan Hill. Also, please ensure local residents are checking [www.gilroyunified.org](http://www.gilroyunified.org) for their sites/times of additional food distribution.

Q. For child care sites, do you know where we can find face coverage that are kids friendly for the providers to wear?
A. Contact 4Cs at (408) 487-0747, they are being secured.

Q. We have a population of LGBTQ+ which are deaf as well. Do we have resources for the hearing impaired?
A. Project MORE Foundation, nathan@domoreproject.org, serving the LGBTQ+

Q. Concern about store clerks, janitors, low income essential workers with children when looking for affordable child care- contacted 4c's but child care resources that are sliding scale seemed hard to find
A. New directive from State coming out - will relax restrictions on subsidized child care. Keep posted.

Q. Any suggestions for what older people in the high-risk group who are staying home can do to help?
A. Silicon Valley Strong volunteer opportunities include remote assistance. That’s one idea. We’ll look for more.

Q. Undocumented families are looking for language that states a resource or assistance is inclusive to all; e.g. immigrant friendly language; immigrants are fearful about showing up to ask for assistance without knowing that they may qualify regardless of immigrant status. We are here to support you on language framing - Office of Immigrant Relations
A. For food, no criteria, just people who need food. Information collected is only about name, address, phone number and household make up

Q. With so many questions related to testing, is there a best link to current status and locations for testing -- antibody testing, Abbott Labs quick test, drive-by testing, etc.?
A. Testing is only by medical referral and the locations are not likely to be shared publicly for quite a while.