CADRE COVID-19 Coordination Call #001  
March 16, 2020  10:00 a.m.

General Info  
CADRE Duty Officer  cadreeoc@gmail.com or 408-622-0822  
CADRE Website  www.cadresv.org  
CADRE Facebook  cadrescco

General Needs  
Translation – Identify people who could be resources in case we need them  
Volunteers – Think about employees are unable to perform their regular jobs who might be able to volunteer. We don’t need them now, just planning ahead.

Welcome. Marsha Hovey, CADRE Chair

Situation Report  
Marina Zamarron, Public Health Preparedness  
Over the weekend 118 confirmed cases  
Get up-to-date numbers on the COVID-19 Public Health website (linked on CADRE website)  
Medical Health Joint Operations Center is activated. Working closely with the County and healthcare providers. Encourage everyone to continue to follow Health Officer’s instructions for sanitizing, social distancing, mass gatherings, etc.

Function Reports

CADRE Duty Officer. Araceli Gonzales, Catholic Charities  
Monitoring everything that’s happening.

Function Reports

Food/Feeding. Araceli Gonzales, Catholic Charities  
City of San Jose has been assigned as the Operational Area Food Coordinator. Neil Ruffino, San Jose, is working with Catholic Charities and Second Harvest Silicon Valley. Over the weekend, they put together a plan. Catholic Charities (Sobry Ramirez) is the lead for food distribution/transportation. Second Harvest Silicon Valley (Bruno Pillet) is the lead on providing the food. Currently the distribution is only for people who have been isolated by Public Health. Catholic Charities currently has 6 drivers and 6 vans to deliver. This program is NOT for those who self-isolated but will expand. Also working with Parishes and Schools for additional food distribution.

Food/Feeding. Bruno Pillet, Second Harvest Silicon Valley. Our normal programs serve 85,000 households on a monthly basis. We are switching to pre-packaged food to be distributed off-site. We’re communicating with the community to make sure they know which sites are still functioning. We’re looking into standing up additional distribution sites. With Catholic Charities, we are setting up home delivery and we are expecting the number of people needing this service may increase rapidly.
Food insecure people who call the Second Harvest Hotline 800-984-3663 (multilingual) and can no longer go out to get their food can. Right now, it’s only for those officially quarantined. Second Harvest will screen the callers 8:00-5:00 M-F. After hours, call 2-1-1. People who call do not have to provide any identification to obtain services.

If they can go to a distribution site, that’s the best the fastest way to distribute food – a drive thru process. No identification will be required.

A food coordination call will happen at 2:00 p.m. so anyone else who wants to get involved will be invited. (people volunteer in the chat box)

Access and Functional Needs. Sheri Burns, Silicon Valley Independent Living Center, Saskia Vandekamp, San Andreas Regional Center
SVILC still open for services. Others working remotely. Limiting one on one interactions. If anyone needs emergency devices, let us know.

Holding meetings with the County’s Office of Supportive Housing. Focused on people who are unhoused and in large encampments. County and Valley Homeless Services conducted a survey of encampments and have identified 13 locations where 50 or more people are living in tents. Deploying hand wash stations, hand sanitizer and trash bags to the encampments. Valley Health will be collecting trash at the sites on a regular basis and replenishing the hand washing stations.

Destination Home is putting an amount of money into the Silicon Valley Community Foundation to help with emergency rent.

City and County have worked together to identify properties in the County. 3 North, 3 East, 3 West (not sure about South) for isolation for people who are homeless and have tested positive for COVID-19.

They will also be setting up 3 sites for vulnerable populations – homeless with disabilities or chronic conditions who are not testing positive to protect them.

SVILC is also an alternate food site and has groceries bagged for distribution for anyone who comes to our office for pickup.

People with service animals should be making arrangements with family or friends to take care of their animals if they are hospitalized.

Concern about people who use caregiver services to maintain their independence at home are at extremely high risk of having caregivers be unavailable (due to self-isolation or hospitalization). At this time, we’re not aware of a coordinated effort to deal with the lack of emergency backup caregivers. There is talk at the State level of bringing in National Guard or others to fill the gaps. There are 29,000 residents in Santa Clara County that use in home supportive care visits (lowest income folks on Medicaid) but
there are also tens of thousands of low and moderate income people who also use the services. Also talking with Institute on Aging about this.

**Emotional/Spiritual Care.** Janet Childs, Bill Wilson Center, Center for Living with Dying

Marsha Hovey reported for Janet. Janet and Nick Arnett created two documents to help people cope. They are posted on the CADRE website in English and Spanish and we’re working on a Vietnamese translation. Also looking into the possibility of using radio/television or other media to provide ongoing support and encouragement. The County Suicide and Crisis Line and Bill Wilson Center’s Contact Care are providing telephone and facetime counseling.

**Mass Care.** Liz Dietz, American Red Cross

Still providing normal services (supporting families of home fires). Have ceased all programs. Trying to keep the Red Cross volunteers healthy. Blood supply is short. Blood donations can be offered at 2731 N. First St., San Jose They will you’re your temperature before drawing. Talking with National Red Cross about how we would set up a shelter, if needed. We are only providing masks or gloves to individuals that we are specifically helping at this time. We are not providing to the public.

**Immigrant Support.** Franci Collins

Franci manages www.immigrantinfo.org (linked to CADRE website) and is compiling information in multiple languages. Also working with ethnic service providers to ask questions and compile information (languages spoken, number of people served, resources available, including volunteers and translations, etc.) Currently most information is only available English, Spanish, Vietnamese and Chinese. We want to make sure all communities have access to the same information at the same time. If anyone has information in other languages available, send to cadreeoc@gmail.com and she’ll post on immigrantinfo.org website. Please also send the document in English so we know what we’re posting.

**Donations.** Trish Dorsey, Goodwill, and Salvation Army.

No report at this time.

**Documentation of the event for cost recovery.** Marsha Hovey

*Track volunteer and staff hours* directly related to this event. There is a time sheet on the CADRE website that you can use. It meets FEMA requirements.

*Use a separate code to track* equipment and supply rentals and purchases.

*Document the use of any donated* items or items in existing inventory that are being used for this event.

*Document losses* (fundraising events cancelled, fees lost, etc.) Not reimbursable but important in order to identify the full magnitude of the impact.

When we receive additional guidance, we will post it on the CADRE website.
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Partner Organization Activities  
Any organizations who are working independently, please share what you’re doing so we can document ALL the good work being done.

SEWA International. For COVID-19 we are primarily serving the Indian community related to travel and immigration matters. There are a lot of students getting stuck because of COVID-19 and travel restrictions. They’ve run into situations where their visa is no longer valid. Some need translation services. They don’t know how to order groceries online, etc. Our volunteers are ready to help with seniors, travel related matters and immigration matters. We are also starting webinars. Tomorrow is a webinar about coping with disasters – they’re all on Facebook live.

Sewa International has launched community helplines related to:
- Providing information & resources
- Providing information listed by county/city
- Helping Seniors in the community (including connecting them with Doctors)
- Helping Students - connecting them to doctors and to motels/hotels for accommodation, in case of need
- Working across the different geographic areas/state lines for help:
  - South West 281-909-7392
  - West Coast 203-872-7392
  - East Coast  302-330-7392
  - Mid West  708 972 7392
Mainly English speaking but we do speak different Indian languages - Hindi and make volunteers available in many other languages such as Marathi, Gujarati, Telugu, Kannad and many more

Next call Monday, March 23 at 10:00 a.m. Invitation will go out to everyone on this call.  
Function team coordination calls will occur during the week.